

A SPRINGPOINT COMMUNITY

## FORUM FOR EAST WING RESIDENTS November 12, 2018

Carol Holzman, Executive Director, welcomed everyone and thanked them for coming. Carol said that she appreciated that everyone was flexible and agreed to meet in the Chart Room. She said that there is a HIPAA training seminar that is going on in the Auditorium which is necessary to be compliant.

She explained that each quarter there is a meeting of the Cottages, East Wing or West Wing residents. She said the East Wing last met in the beginning of the year and there has been a great deal going on with the affiliation. She wanted to speak today about information pertaining to the East Wing.

On Monday November 26<sup>th</sup>, there will be a budget presentation in the Auditorium at 10 am. There will be reminder announcements on the tv channel. She is working on the power point presentation and looks forward to presenting the information. There will be highlights of what was accomplished during the past year as well as what we see coming in the 2019.

There was a lot of conversation at the Afternoon Exchange about recycling. Carol wanted to check in with East Wing residents to make sure there were no concerns. Marge Trupp said that she thinks a notice should go out about not putting plastic bags in the recycling. Carol responded that the minutes would be going out and would have that information.

Jim McMullen said he was confused because he had been told that Maintenance wanted the recycling in plastic bags because they were having trouble scooping the recycling out of the bins. Now he is being told not to use them and to buy paper bags. Carol replied that she is not saying to buy paper bags; just not to use plastic. Carol plans to discuss with Chuck, and until that happens, just dump the recycling in the bins.

Adele Trout said that boxes still need to be broken down and Carol confirmed that. She said to break them down and put them by the bins.

Marge said that before she moved here, she was putting her junk mail in recycling. Then she realized that someone could steal her information. Carol advised that junk mail be torn in half so that the information was not readily available. Marge said that she uses a shredder for this purpose. Carol reminded residents that twice per year the resident association provides a large container for shredding located in the Community closet. A resident asked for a clarification about the upcoming meeting on the 26<sup>th</sup>. She asked if it was for residents and Carol confirmed that it is.

Christmas decorations are going up the Friday after Thanksgiving, and the Lights of Love celebration is on December 11<sup>th</sup> at 4:30 pm. The Lights of Love is our holiday celebration that we do here in the community. People gather at 4:30 and at 4:45 we turn on the lights outside and we have a celebration with music, hors d'oeuvres, wine and soft drinks. Carol confirmed that Jean was working on the ornaments for donations.

Carol asked about the food quality and residents replied that it has been better. Carol said that residents were probably not aware, but The Moorings has a chef named Keisha who has been out sick for a while. She returned to work last Tuesday and the impression is that since that time, the food has improved. Carol was going to pass the compliment on to Keisha.

Jim McMullen said that there was discussion at the Afternoon Exchange about the construction debris. Has that been resolved? Carol said that Chuck has not been back yet, but when he returns tomorrow they will discuss it.

How often are the hallways supposed to be vacuumed? Carol replied that she is not sure of the answer. Another resident said that it seemed that in the past, they were vacuumed much more frequently. Carol said she would speak with Shar about this. Dean added to ask about vacuuming the stairways also.

A resident stated that now that we have a model apartment on our wing, she thinks it looks very barren compared to the other wing. She said she spoke with Karen and Lauri about putting up some artwork. Carol said this is very fixable.

The model apartment has quite a few upgrades. Is this an example of what can be had, or are all new apartments equipped with the upgrades? Carol confirmed that all apartments will have new flooring in the kitchen, recessed lights, tile in the bathrooms, and upgraded appliances. Carol said perhaps she should speak with Karen so that residents could see the model.

Jane Forgie said that she is not in favor of the upgrades because she thinks that Housekeeping does not do a good job of cleaning. She gave the example of glass shower doors. Carol replied that incoming residents have a choice of upgrades, so they do not have to pick glass doors or stainless steel appliances.

Celia Perge said that outside of her apartment it is very wet from all the rain and there is mold growing on the siding. Celia said that she had asked it to be removed, but no one has worked on it. Carol said that she would send an e-mail to Chuck to look at it.

Bill asked what the cost of the new apartment is compared to what he paid. Carol replied that she could not answer that, but it was considerably more.

A resident said that in the Resident Handbook, residents are not allowed to wear shorts in the dining room, but baseball caps are allowed. Is that the intent? Carol replied that Lauri Weeks is collecting all of the issues regarding the Resident Handbook and we will look at all of them at one time.

She thanked everyone again for coming and invited anyone to stop by her office or to see Lauri Weeks if there were any questions or concerns.

Transcribed: Jennifer Silvestri 11/12/18