

**CADBURY AT LEWES
EVENING EXCHANGE
February 1, 2011**

Vic Amey, President & CEO, welcomed residents to the Evening Exchange.

Vic introduced Barbara White as the new Administrative Assistant.

Chuck Rendulic, Director of Support Services, reminded residents to check their Comcast bill for overcharges. Residents should not be charged for basic services. Any problems, please see Chuck.

Trash pick up is going good now. Mondays and Thursdays are pick up days. Trash needs to be outside by 9:30 AM in order to get picked up. Reminder for those using the trash room to please put all trash in the cans. Call Maintenance if they are overflowing.

Irrigation – contract has been signed. The entire campus will be irrigated. This should help with the greenery.

Sidewalks will be going in soon as well as mulch, etc. as soon as the weather breaks.

Chuck reported the following work orders:

186 in November with 1 outstanding

155 in December with 2 outstanding

190 in January with 5 outstanding

Contractor guidelines were distributed. All contractors should know the rules.

Reminder to be safe in the snow. Try to stay in until maintenance can clean up. Let them know of any icy spots.

Bob Hein complimented Chuck and his staff for doing such a great job in snow removal.

Carol Holzman, Director of Resident Services, reviewed February activities:

February 4 – A program provided by Wellness will be held from 2-4 in the auditorium to explain their services and give tips on how to stay healthy. Refreshments will be served.

February 6 – Superbowl Party on the big screen. BYOB and TYOB

February 9 – Ann Rouse has coordinated a teleconference with Deborah Cadbury, author of the Chocolate Wars, and the Book Club to be held in the Welcome Room.

February 14 – Dinner in the Chart Room followed by a dance in the auditorium.

February 18 – Ruth Fulta is directing a resident performance of The Grasshopper along with tea in the Bistro at 3:00 PM.

Carol gave a “Way to Go!” to those participating in the exercise program. Hilary will be on vacation the week of the 21st. Feel free to use the equipment/weights/pool.

Tables should not be moved from the Creative Arts room to the auditorium. We don’t want anyone getting hurt by moving such big, heavy tables. Carol has added a card table to the auditorium and can purchase another if necessary.

An employee exercise program takes place on Tuesdays and Thursday from 4:45-5:45 PM

Social accountability forms are almost complete. Carol will report the results at the next Evening Exchange.

Helen Brown is a new resident in #112. She is Sybil McKennon’s sister.

Vic announced that satisfaction surveys have been put in everyone's mailbox. Please complete and return to the front desk so we can get a feel for what we're doing well and not so well. We've used this process for the last 20 years and it allows us to compare trends. Data is collected and reported to the Board of Directors. Each department will also get a copy in order to address any issues.

We are in the process of finalizing the budget. The current fiscal year ends on 3/31/11 and the new fiscal year starts on 4/1/11. Frank Troy, CFO from Cherry Hill, will be here on 2/3/11 to review the budget with the Resident Budget Committee.

We recently participated in a bond remarketing. About \$2 million of short term bonds came due. These are low risk bonds and the remarketing was normal and planned. We've paid back over \$20 million of \$49 million so far. Independent Living is at 75% capacity. Assisted Living and Nursing has helped us financially. We are ahead on bottom line and we project a surplus at year-end. Cash is flowing positively, and we expect to improve with regard to occupancy.

Vic stated that Barbara has asked for all to support their favorite NFL team by wearing a shirt/sweatshirt/or team jersey on Friday.

Vic will provide a presentation at an upcoming meeting that gives an update of relationships with other Cadbury facilities and the vision for the next 10-20 years. He is currently working with other organizations in developing agreements to provide continuing care at home. Interest is growing and there are 5 active agreements at present.

The 14th Annual Putting Tournament will be held at Cadbury in Cherry Hill this weekend. There is a bus making the trip if anyone is interested in attending.

A variety show may be planned on our 5th anniversary in July of 2012.

PMIs

Vic addressed the PMIs (Please Mention It forms) he had received since the last Evening Exchange meeting.

One PMI expressed that the term Skilled Unit is too clinical and antiseptic. Vic explained it's usually when clinicians are using it. We have tried to soften the term a bit by using The Cove and Safe Harbor in the brochures.

A PMI indicated that we would have less parking problems if we had Valet Parking. Unfortunately, we cannot afford this.

In response to a previous PMI, a Cape Gazette vending machine will be added soon in a central location.

The next Evening Exchange will be March 1, 2011 at 7:00 p.m. in the Auditorium.

Recorder
Barbara White, Administrative Assistant
2/2/11