CADBURY AT LEWES EVENING EXCHANGE January 4, 2011

Vic Amey, President & CEO, welcomed residents to the Evening Exchange.

Vic stated that he wished to review the Cadbury at Lewes Alcohol Policy established by the Cadbury at Lewes Board of Directors and the Cadbury at Cherry Hill and Cadbury Senior Services Boards in 2009. He noted that residents are permitted to bring alcohol to the waited service dining room only and are required to bring their own stemware. Residents must serve themselves and dispose of caps, corks, empty bottles and dirty glasses. **Members of Cadbury's staff are not permitted to assist with opening, pouring or serving alcohol in any manner**. All of Cadbury's employees are not old enough to serve alcohol and, therefore, the policy is that no employee serves alcohol.

It was announced that in January and July the Maintenance/Security personnel will survey the parking lots to identify vehicles that have not been moved in this six month period. Residents owning these vehicles will be asked to move the vehicle to a remote parking space or dispose of the vehicle. Primary parking spaces are at a premium and must be made available for short term parking only.

There is now a policy regarding reserving the guest room and the guest cottage. As the guest room and guest cottage are becoming very popular for Holidays, residents need to have their reservation(s) in to Susan Smith by January 31 for any holiday reservations. If there is more than one resident desiring a particular date to reserve the guest room and/or the cottage, we will put the names in a hat and choose a name for that particular date.

There was a suggestion to install snow fencing around the perimeter of Cadbury and this will be investigated.

During a fire alarm, residents should stay in their apartments and, if there is a problem, staff will come to the apartment and assist you in leaving.

Vic stated that the monthly statements that were distributed last week were incorrect, because of an error with Cadbury Cash, and the statements will be reissued.

Vic reminded residents that if they receive only basic Comcast services and notice an additional charge on their monthly bills, they should contact Chuck Rendulic, Director of Support Services.

It was announced that there will be a Task Force appointed comprised of residents and staff to decide when the Cadbury busses will run in the evenings. The conflict is the fact that at 8:00 p.m. the receptionist is finished his/her shift and one of the two security staff members is required to sit at the front desk leaving only one security person to service the rest of the community. If there is an emergency in the community and the only security person that can leave the front desk is off in the bus, there is a problem. When the task force has a solution, it will be announced to the residents.

Vic will now conduct Evening Exchange every month instead of every other month. The date for the next Evening Exchange meeting will be February 1, 2011. Having monthly meetings will allow Vic to arrange for various speakers to educate staff and residents on health care reform, financial matters, the current housing market, etc.

Cadbury at Lewes is currently 76% occupied in Independent Living and should be 95% occupied at this time. Because of the housing market, people are not willing to sell their homes and move to a retirement community.

<u>PMIs</u>

Vic addressed the PMIs (Please Mention It forms) he had received since the last Evening Exchange meeting.

One PMI was disappointed that it was not announced in advance that the location of the door openers at the entrance to the community center had been changed.

Several PMIs noted how well the staff cleared the snow and ice from Cadbury's sidewalks and roads after the recent 12+ inches of snow Lewes received.

A recent PMI suggested installing a whirlpool hot tub in the pool area and Vic noted that, for safety reasons, this would not be installed.

The next Evening Exchange will be February 1, 2011 at 7:00 p.m. in the Auditorium.

Recorder Susan Smith, Administrative Assistant 1/5/11