

**CADBURY AT LEWES  
EVENING EXCHANGE  
November 9, 2010**

Vic Amey, President & CEO, welcomed residents to the Evening Exchange. He introduced Lynette Palen, Executive Director of Development, who stated that the “Fish On” restaurant was supplying coupons to Cadbury residents and staff for a 10% discount. Lynette made these coupons available at the end of the meeting.

Carol Holzman, Director of Resident Services, stated that residents who own dogs need to be mindful of their pets defecating in the halls.

Volunteers are needed to be weekend receptionists in the Assisted Living area. Any one interested, please call Carol at 302-644-6374.

Carol asked the residents if they would like the piano player to continue playing the piano during dinner twice a month. Residents replied that this is distracting when people are trying to visit with one another. It was also noted that a piano player without amplification would be a better choice. Carol will stop having the piano player and will use the money toward other entertainment.

It was announced that Kim Klabe, who does art outreach at the Rehoboth Art League, will be coming to Cadbury once a month to conduct a two-hour water color class. There will be no charge for this class.

On Thursday, November 16 at 7:30 p.m. there will be a presentation on “Lightships” in the auditorium.

Chuck Rendulic, Director of Support Services, stated residents who have Comcast boxes should not be receiving bills and, if any one is being billed, please notify Chuck. Chuck continues to work with Comcast in an effort to find a way for residents who do have boxes to be able to tune into the Cadbury channel. There is a way to bypass the box and have the ability to receive the Cadbury channel and any residents desiring this, please notify Chuck.

Residents were reminded that beginning the week of November 15, trash will be picked up on Mondays and Thursdays and, on Holidays, trash will be removed on the day following the Holiday.

The week of November 29 the preliminary construction will begin for the installation of the two new slider doors located on both the east and the west wing main doors. A resident requested that a wind barrier around the door from the patio into the dining room be installed and Chuck indicated he will research this request.

As indicated in the “Lewes Emergency Response Report, additional heat pumps have been purchased as well as a larger snow blower. Chuck noted that the puddle in the road on the east side of the campus is scheduled to be repaired.

It was reported that, in September, 139 work orders were received by the maintenance department and 137 have been completed. In October, 169 work orders were received and 166 have been completed. Chuck is preparing a work request inspection sheet for residents to use in making requests for repairs. The grounds are receiving their fall clean-up and weeding continues.

Vic noted that the recent Foundation Destination event held at the Chase Center in Wilmington was a fun event and raised funds for the Foundation. He stated that residents would be receiving a letter with an attached survey to determine what wellness services in which they might be interested. This survey should be returned to Crystal Pippin, LPN in the Wellness Center.

Vic reviewed Cadbury's policy for using outside vendors reminding residents that management needs to approve each vendor and residents must notify maintenance when a vendor is scheduled to be on site.

### PMIs

Vic addressed the PMIs (Please Mention It forms) he had received since the last Evening Exchange meeting.

He stated a PMI was received stating that carts should be returned to the cart location as soon as a resident has finished using it.

The front of the stage will be repainted as it presently has numerous black marks on it.

A PMI was received regarding parking in the front of the community building. Vic reminded residents that the markings on the curbs and the signage needs to be heeded. If the fire marshal should observe an illegally parked vehicle, he will issue a ticket.

A PMI was received stating that new residents are not adequately welcomed to Cadbury. Vic stated that sometimes new residents wish to take their time in this adjustment period and choose not to take advantage of opportunities to participate in various events.

Another PMI requested additional hand sanitizers and staff will take care of this.

A PMI requested additional fitness equipment and after the survey regarding the Wellness Center is completed, this will be addressed.

Vic reported that he had just returned from the annual AAHSA (American Association of Homes and Services for the Aging) conference held in Los Angeles. At this conference one of the main topics was on making ethical end of life decisions. Also at the conference it was noted that everyone in the senior housing industry is affected by the economy especially because of homes not being sold in a timely manner.

Vic noted that Cadbury has 130 independent units of which 96 are occupied. Every effort is being made to fill these units and reminded residents that their assistance would be greatly appreciated in this marketing effort.

The video conferencing system has been installed but is not operational, as yet. This system was paid for by staff and Board members and it is possible that it might be used by residents.

The next Evening Exchange will be January 4 at 7:00 p.m. in the Auditorium.

Recorder  
Susan Smith, Administrative Assistant  
11/15/10