

**CADBURY AT LEWES
EVENING EXCHANGE
September 7, 2010**

Vic Amey, President & CEO, welcomed residents to the Evening Exchange. He noted how extremely fortunate everyone was not to have had to experience a hurricane as was predicted for this area this past weekend. Staff was prepared for the high winds and heavy rains which ultimately did not materialize.

Vic announced that Dave Ruffner, Accounting Associate, is moving to North Carolina and submitted his resignation effective October 8, 2010. We will all miss Dave very much and wish him well in his new location.

Residents were reminded of the Quilt and Arts Festival scheduled for September 10 and 11 on the Cadbury campus. Kevin Fleming, renowned photographer, will be at the Friday evening, September 10 preview reception to autograph his latest book.

Vic noted that a great emphasis is placed on conveying to new employees the importance of being courteous to our residents and to co-workers. He stated that this relationship works both ways and asked everyone to respect one another.

Chuck Rendulic, Director of Support Services, stated that as part of the "Lewes Emergency Response Report" certain items were targeted to be purchased and put in place before the winter. Cadbury has purchased a 45" snow blower, a large gas log set for the dining room and several portable heat pumps which can be used in the auditorium or in apartments and cottages. Generator power will be added for the lights and equipment for the kitchen and bistro area. Chuck is investigating options for lighting the corridors and for adding the elevator in the community building to the generator.

It was reported that the Fire Marshal has stated that cars cannot continue to be parked around the circle at the community building as this is a fire lane area. The curb will be repainted and signs will be erected to better identify this fire lane area. Unfortunately, if we do not comply with the Fire Marshal's request, the state police can come on the Cadbury campus and issue tickets to those cars parked in the fire lane.

Chuck stated that Comcast is presently working on turning all television stations from an analog signal to a digital system.

It was reported that the recent fire alarm testing went very well. An independent living apartment was evacuated as part of this drill and was carried out perfectly.

Chuck stated that the east and west wing fire doors must now be opened with a key fob and that the code has been changed. For security purposes, the code cannot be shared. If a resident needs a key fob, please call Michael Marcinek at 644-6388.

Residents were reminded that Cadbury has a contract with Erlich Pest Services and if a resident wishes to have the exterminator visit their apartment/cottage, they need to call the receptionist at 644-6370. The receptionist will enter the request in the Erlich book which the Erlich technician will review on Wednesdays.

Vic stated that Cadbury has completed a study among other Quaker-guided CCRCs in this part of the country to ascertain the extent of housekeeping services among this group. The results of this comparative study have been compiled by Chuck and were distributed at this meeting. If you did not receive a copy and wish to have one, please see Susan Smith. This study reveals that Cadbury's housekeeping services are very consistent to its counterparts in New Jersey, Maryland and Pennsylvania.

Carol Holzman, Director of Resident Services, stated that she is interviewing for a new exercise instructor and hopes to reinstate the exercise program by October 1. Residents made some suggestions on what they wanted in an exercise program and it was suggested that a committee be formed to work on this matter.

Carol noted that she is training a three-month old puppy, Henry, to be a service dog for Cadbury. The Rehoboth Animal Hospital has graciously donated its services for the care of Henry.

Cadbury is going green in the Bistro and residents and staff are encouraged to bring their own mugs for coffee and cold drinks.

Carol will be distributing a "social accountability form" to ascertain the organizations to which residents and staff volunteer their time and their financial support. This information is needed to help Cadbury maintain its 501 (c) 3 not-for-profit charitable organization status. We need to be able to show that we contribute to the greater community, from a legal stand-point. After the forms have been tabulated, Cadbury will run a full page newspaper advertisement of our social accountability proclamation.

PMIs

Vic addressed the PMIs (Please Mention It forms) he had received since the last Evening Exchange meeting.

He stated that he had a few PMIs regarding silver fish in some of the apartments and reminded residents to call the front desk so their names could be placed in the Erlich Exterminator book.

A PMI asked to receive sufficient notice when a regularly scheduled house cleaning needed to be cancelled.

There was a request to have a pathway installed from the west courtyard to the pool. This will be done at a later date.

A PMI reminded us that the Bistro sky light needs some repair which has been scheduled.

A PMI stated that the east and west wing doors are very heavy to open and we are waiting for a quote to replace the east and west wing doors with automatic sliding doors.

The thermostat control for the auditorium is now behind a locked enclosure. If the auditorium is too hot or too cold, please use the wall telephone to call the front in order to have the Maintenance Department adjust the temperature.

A recent PMI suggested adding signage when you exit the elevator door and this will be done. Another PMI suggested brighter lights for the living room.

The next Evening Exchange will be November 9, 2010 at 7:00 p.m. in the Auditorium.

Recorder
Susan Smith, Administrative Assistant
7/9/10