



THE MOORINGS AT LEWES

A SPRINGPOINT COMMUNITY

AFTERNOON EXCHANGE

January 8, 2019

Carol Holzman, Executive Director, opened the meeting by wishing everyone a Happy New Year and thanked everyone for attending.

Chuck:

Chuck reported that the storage building is going up and hopes it will be done by the end of January. He is looking forward to shutting down the off-site storage. The building will store all the mowers and tractors and will include bike storage.

He said that yesterday's electronic recycling event went well and they will do this again in June.

He stated that the bathrooms in the Bistro and outside the Auditorium were in the process of being renovated. He projects that they will be finished by the end of January. In addition to the restrooms, a number of apartments and cottages are also undergoing renovations for the new residents that are coming in.

In terms of the grounds, his crew is trimming trees and working on bed prep. He plans to order mulch in mid-February.

QUESTIONS:

Off the East Wing there is a pine tree that has died. Will you be taking it down?

Answer - Yes, we will. Sometimes the pine trees get a little brown and we just want to make sure that it is dead.

There are a lot of areas that have dead grass, especially around my apartment, 105. Do you have plans to address this? Yes, we will. We will over seed some of the areas in the spring.

Any word on recycling for the cottages? We are waiting for the new company to come in February and give us guidance. In the meantime, you can put your recycling in a paper bag, or bring it to the recycling bin by the loading dock.

There is flooding by the sidewalks in the back. What are you going to do about that?
We can put in more French drains if it's a problem. We have been getting a lot of rain lately and there is nowhere for it to go.

How many trees do you need to remove along Gills Neck Road? None of them, unless they are dead.

Are the cottages being renovated to the specifications of the new owners or to general specifications? We do have specifications and will offer choices to an incoming resident. If the resident deviates from the specifications, then there is a cost.

What are you doing to provide safe passage from the East Wing out of the building?
We will check conditions daily and de-ice if needed.

Carol then introduced Alice Lux, the Human Resources Manager, to discuss a new employee recognition program.

Alice:

The new program is called *Making A Difference*. The program gives residents and employees the opportunity to recognize a staff member's effort that goes above and beyond the scope of their normal job. There are cards to be completed that provide the details of the effort. They are available between Carol and Alice's office and there is a box on the wall where they are collected. This program replaces the Star of the Quarter. Alice further reported that she will be starting a committee to review all of the cards in order to determine a "winner" who will get a certificate presented by Carol. She is asking for two resident volunteers to sit on the committee.

Lauri:

Lauri reported that the shred event has started. There are two bins in the closet outside the Bistro. They are locked and are meant for confidential information, not regular paper. The bins will be here until January 21st. She thanked Gil Kaufman and TMALRA for bringing this event to the community.

Lauri announced that there will be a volunteer opportunity discussed on February 6th. Seasons Hospice is looking for sewers for their memory quilts, pillows and bears and will be here on the 6th at 11:30 to present their program, describe what they are looking for and see if anyone is interested in participating.

She gave a big thank you to all of the residents who supported the Toys for Tots effort over the holiday. She said they sent out seven overflowing boxes of toys. She also thanked those who donated to the Harry K Baby Pantry. Those items will be

going out next week. Lauri is very grateful for the kindness and compassion shown to the community during the holiday season.

Lauri announced that an area for scooter parking has been created. There are a number of residents on scooters and she wanted to make it safer in the Bistro and Dining room for everyone. She moved the wall outside the Bistro by the carts and made room for head-in parking for scooters. There is a new sign on the area. Her goal is to have the two flatbeds out of the cart area and keep them in the trash rooms on the first floor in each of the wings. This will leave enough space for the carts.

On 1:00 on Fridays, for the next three weeks, Stefanie is presenting a new program called Nutritional Awakenings. Last week, she showed the movie, Supersize Me and had a discussion afterwards. The movies will be shown here in the Auditorium for the next three weeks. To make room for this, the poker group has moved from the Auditorium to a corner in the Chart room.

OSHER is returning on January 31st. The morning program, from 11am to 12:30, will be about the mystery writer, John MacDonald. The afternoon program, from 1pm to 4, is part two of the Beethoven to Gershwin series. Lauri assures everyone that they need not have attended part one.

Carol:

Carol started by commenting on the question as to why the bathrooms were being renovated. She explained that the CEO of Springpoint feels that the public bathrooms of communities should be extra-special. Our public bathrooms have not been re-done for twelve years, so it was time to renovate them.

The current IL census is 114 residents, AL is 39 and the SNF has 29 residents. Part of the reason that the census in Skilled is low is attributable to the fact that the State came into Skilled Care to conduct a survey in October. They left on October 24th, and on November 14th, we received a list of twenty items that the State said needed to be addressed. We submitted the Plan of Correction on November 21st and we just got notice that the plan was approved. The State of Delaware has a reputation for stringent regulations and surveyors who notice a great deal of detail. During the period of time between October 24th and today, we kept the census in healthcare low so that the Plan of Correction could be the priority. We want to make things right for the people that live here. Now we will work on getting the numbers back up.

Carol reported that during the Lights of Love event, 63 tags and 30 stars were sold, resulting in a contribution of \$2,840 to the Resident Reserve Fund. The Craft Show netted \$1,156.50, of which \$320.12 was contributed to the Reserve Fund. And lastly,

the Lend a Hand effort donated hats, mittens and scarves to two apartment complexes operated by Millsboro Housing Progress.

Carol reported that yesterday the pager system failed. When a resident pulls the cord, pagers in maintenance, security and nursing go off. Yesterday, the cord was pulled, but the pagers were not triggered. It has been determined that the power system to the pagers failed. Fortunately, security happened to be walking down the hall and the resident was able to get the help that they needed. The power system is eleven years old and this was the first time it has failed. But one time is too many, so we have put the system onto a preventive maintenance schedule and it will be tested regularly.

And finally, we have some movement into our community, thanks to our Marketing Director, Karen Kerstetter. As I mentioned, the IL census is 114, but we have seven move-ins scheduled in the first quarter of 2019. This will put our census at 121; which is over a 90% occupancy rate. Moving in will be:

- David Bleil - Cottage 34 on January 18th,
- Paul and Jeanne Kehrner - Apartment 225 on February 1st,
- Charles and Carol Lader - Cottage 8 on February 20th,
- Cheryl Snyder - Cottage 11 in February,
- Joy Mingle - Apartment 242 on February 25th,
- Ed Steiner - Apartment 203 in March, and
- Jim and Helen Hunter - Apartment 112 in March

PMI's

1. *Can the White Elephant party change its start time from 3pm to 2pm? This year there were 60 people participating and it did not end until 5:30, which interfered with dinner.* Carol commented on how much this has grown. When this party started, it was 30 people and now it is 60. She will look at starting earlier for next year.
2. *I was very disappointed when there were no lights put on the weeping willow tree by the pond. Is there a reason it was not lit this year?* Chuck answered that the trees have grown tremendously and it is dangerous now to climb up in them to put lights on. Carol asked Chuck to look at putting lights on the bushes around the pond next year.
3. *I love the convenience of e-mail. Would it be possible to get a list of the staff's e-mail addresses?* Carol explained that there is a format for e-mail. Use the first initial of the first name, then the last name followed by

@springpointsl.org. So for example, cholzman@springpointsl.org, lweeks@springpointsl.org, crendulic@springpointsl.org or jsilvestri@springpointsl.org. An exception is for Jeff Smith because there already was a JSmith. So Jeff's e-mail is jesmith@springpointsl.org.

4. *Construction began at 8am sharp, but I would not have known it because the trucks rolled by my kitchen window so slowly and quietly. Much appreciated.* Carol joked that she would like to say that she called the trucking company to request that they drive slowly, but she didn't.

QUESTIONS:

Did one of the birds in AL die? Yes, it did. The healthy bird had broken its wing and when he was picked up, he died. The other bird was sick and had been taken to the vet, where it was diagnosed as having a terminal disease. *Are there plans to replace the birds?* Not at the moment. These finches were very expensive and were donated to us. *Can we look at less exotic finches when the remaining bird dies?* Yes, we can look at that.

Why were the rules in the Wood Shop changed? It is very inconvenient to have to go get the key at the front desk. There is a risk of injury associated with the Wood Shop and the insurance company advised us to take action so that we knew when someone was in there. *But if someone is in there, then how do I let them know I want to get in?* Chuck met with the committee to discuss and decided to install a phone in the Shop. This way, if someone has been in there a long time, we can call them to make sure they are all right. And if a resident is at the door and the occupant does not hear the knock, they can call to be let in. *It is still very inconvenient that it was changed.* A resident answered that OSHA would close the shop if they inspected and saw that someone was alone in there.

I was under the impression that the chairs in the Living Room were being repaired. I was in there on Saturday and got pinched by one and it caused me to bleed quite heavily. Carol asked Chuck to look at the chairs and make any needed repairs.

Carol thanked everyone for coming.

Jennifer Silvestri, Recorder
1-8-19