

**CADBURY AT LEWES  
EVENING EXCHANGE  
June 1, 2010**

Vic Amey, President & CEO, welcomed residents to the Evening Exchange. He then introduced Ann Murray, a physical therapist with Sundance Rehabilitation. Ann stated that Sundance Rehabilitation provides the physical therapy program at Cadbury and has physical, occupational and speech therapists on its staff. On the third Wednesday of the month at 1:00 p.m. in the auditorium, the Rehab Department participates in a Wellness Program for residents with a different monthly topic. The topic for June 16 will be “managing hearing loss”. Vic stated that Cadbury has an excellent therapy department that is becoming known locally for its excellent rehab program.

Carol Holzman, Director of Resident Services, stated that the Cadbury Marketing Department needs volunteers on weekends to give tours to walk-ins interested in learning about Cadbury. Volunteers are on-call on Saturday and Sundays from 9:00 a.m. - 1:00 p.m. and from 1:00 p.m. - 5:00 p.m. Any resident interested in volunteering for one or more shifts should contact Paula Schatz, Marketing Director, at 644-7994. Carol noted that the musical, “The Fantasticks”, will be performed at Cape Henlopen High School on July 3 at 8:00 p.m. Tickets are \$25 each and any interested resident may give a check made out to “Infinity Theater Company” to Carol Holzman. On the second Tuesday of every month at 11:00 a.m. in the Welcome Room, Carol and Meg Havens, the Cadbury Social Worker, hold a caregiver’s support group to which any one is invited to attend.

Chuck Rendulic, Director of Support Services, stated that the Delaware Electric Cooperative had provided a “beat the peak meter” and energy efficient light bulbs for all residents. Any residents who were not at this Evening Exchange meeting can receive these items by notifying the Maintenance Department.

Chuck noted that damaged sidewalks are being repaired this week and urged residents to be cautious around these areas.

Vic noted that he meets with Barbara Cleaveland, president of the Cadbury at Lewes Residents’ Association, monthly and she had shared with him that residents would like to be informed when an “outside” event occurs at Cadbury. To accomplish this, Cadbury has purchased a sign stand to hold notices of activities that are not regularly scheduled and/or not published on the monthly calendar. This sign will be displayed in the Bistro area.

It was reported that expenses for the February snow emergency totaled \$45,000. Some of these expenses included snow removal, overtime and supplies. The final report of the “Snow Emergency Response Committee” will be distributed to all residents on June 2. Vic noted that the purpose of this committee is to make Cadbury better prepared for emergency situations and some of the recommendations have already been put in place.

Vic stated that he is in the process of conducting semi-annual forums comprised of residents from the three independent sections, cottages, east wing apartments and west wing apartments. At a recent forum a resident inquired as to the possibility of becoming a Cadbury employee, specifically a companion. Vic noted that it is Cadbury's policy, as it is with most CCRCs, to not employ residents. Residents are welcome to volunteer or to reach out to other organizations.

Cadbury is conducting a study among like communities to ascertain the extent of housekeeping services. When Cadbury completes this comparative study, the final report will be distributed to residents.

Vic noted that residents have requested additional landscaping around the east wing and around the west wing area near the pond. It was reported that the irrigation system is being phased in and that the third phase is the east wing area, which includes the Health Center entrance.

Vic has spoken with Schell Brothers Builders, the company that built Breakwater, several times regarding their trash in the area adjacent to Cadbury. It was noted that the barrier that is up between Cadbury and Breakwater will remain.

#### PMIs

Vic addressed the PMIs (Please Mention It forms) he had received since the last Evening Exchange meeting.

He explained that the blue and white feather banners, at the entrance to Cadbury, were suggested by Cadbury's marketing consultants.

A PMI noted that the menus are not consistently displayed on the in-house television station. Vic reported that he is looking into a new system to use for announcements.

Another PMI noted that the sound system in the auditorium is not always operational. It was noted that the system is operational and that sometimes the microphone is used by someone not familiar with the system.

At the end of the Evening Exchange Carol noted that on June 11, 10:30 a.m. - 1:00 p.m., Compassionate Care Hospice will be presenting a Labyrinth in the auditorium. All are welcome and it takes approximately 30 minutes to complete the labyrinth.

The next Evening Exchange will be August 3, 2010 at 7:00 p.m. in the Auditorium.

Recorder  
Susan Smith, Administrative Assistant  
6/3/10