



THE MOORINGS AT LEWES

A SPRINGPOINT COMMUNITY
AFTERNOON EXCHANGE
February 5, 2019

Carol Holzman, Executive Director, opened the meeting and thanked everyone for attending.

Carol:

She said she wanted to start with an announcement that was great news. The Moorings has hired an Assisted Living Manager, Melissa Sturgis. Melissa was hired over a month ago as the Staff Educator, but she has continued to impress us with her knowledge and skills. Melissa has over 20 years of experience in nursing and has exceptional assessment skills. Carol then invited Melissa up to say a few words.

Melissa:

Melissa said she has been in the healthcare field since 1995. She started as a CNA and worked for a director of nursing who saw potential in her. She continued her schooling while working and is now very close to her master's in nursing, specializing in Leadership. For the last 15 years, she has worked for the State of Maryland and recently felt it was time to move on. She said it is such a pleasure to work here and she is excited about her new position. She explained that her office is to the right of the back Healthcare entrance and she encouraged all to stop in and see her. She looks forward to meeting all of the residents.

Carol:

Carol then said she wanted to give a brief update on recycling. The big recycling bin is emptied on Mondays, Wednesdays and Fridays. So if a cottage resident wanted to bring over their recyclables on one of those evenings, the dumpster would be empty. If a resident wanted The Moorings to handle recycling, she demonstrated a Lawn and Leaf bag that she bought at Home Depot. She said they are sold in a packet of 5 for about \$5.00. She said that the bag can be placed out on the driveway, or could be placed in a car and brought to the recycling bin on the loading dock.

The next thing she wanted to talk about was the bathrooms in the Bistro and Auditorium. When the project was started, it was planned that it would take two weeks. Work initially was done on schedule, but the partitions for the stalls were on back-order which caused the work to stop. Carol said the partitions came in last Thursday, so work is now proceeding and the Bistro bathrooms should be open on Friday of this week. The bathrooms by the Auditorium should be open by the following Friday. She thanks everyone for their patience and understands how difficult it has been.

Lauri:

Lauri asked if anyone had received an Alexa or an Echo Dot for Christmas and a few people raised their hands. Lauri said she was asking because Springpoint has installed a new link between the Touchtown system, which lists things like the menus, activities, and Alexa. Within the next two weeks, a notice will go out about a training session on how to set up the community app on Alexa. Once it is active, a resident can do things like ask Alexa what is on the dinner menu and Alexa will read the menu for that night. For those who do not have an Alexa, Lauri said she will set up her Alexa at the Front Desk in about three weeks and she invited all to come down and ask Alexa a question so they might see how it works.

Lauri announced that there will be a live music in the Bistro at 7 pm tonight. Tomorrow, there will be a presentation in the Auditorium by Mary Millner. Mary created the icon of Matthew on the Water that is in the Quiet Room. She will talk about various icons at 7 pm.

The last announcement was a Valentine's Surprise. She is unveiling a transportation system for cottage residents to get to the community building. The system will run on Mondays, Wednesdays and Fridays and will start on Wednesday, February 13th. Transportation will loop around on the half hour, beginning at 8:45am through 11:45am, then resuming again at 12:45pm to 1:45pm. {Note - Lauri changed the schedule based on feedback from the Afternoon Exchange.} If a resident wants a ride, they should call the Front Desk to be put on the list. As a reminder, the dinner bus runs Monday through Saturday, beginning at 4:45pm and the Sunday brunch bus begins at 11:45am.

Chuck:

Chuck reported that his crew is trimming trees and working on bed prep. He plans to order mulch later this week.

The storage building continues to go up and the contractor reports that it should be finished in two to three weeks. He is looking forward to shutting down the off-site storage. The building will store all the mowers and tractors and will include bike storage.

He stated that renovations are proceeding for cottages 11, 8 and 17 and apartments 112, 203, 206 and 140. He said that everyone must have noticed the sprinkler pipe bursting last week on the east wing. They are working on the apartment below the leak. To help prevent future leaks, they have cut into the wood and insulated the pipes. They will be working around the complex to affect similar fixes, hopefully before any other pipes leak.

QUESTIONS:

Are the pipes being fixed on the outside only? Answer - Yes, only on the porches by the sprinkler heads.

Where are the bike racks going? Chuck said he is not sure yet but he is confident that it will be worked out.

My porch is leaking and the contractor keeps saying he will come back, but has not. Chuck said he would follow up with the contractor.

Is there a plan to install fans in all of the crawlspaces in the cottages? Chuck said that the process has started and a few fans have been installed.

My porch door is rotting and I have earthworms crawling in. The problem is that the cottages were built on ground level to avoid having to walk up any steps to enter. This means when it rains hard, there is nowhere for the rain to go but in by the door area. Chuck said he has replaced quite a few doors. Another resident volunteered that she also has worms and slugs and she uses salt to keep them out.

The seals in my windows have been broken. A contractor came and measured but never came back to replace them. Chuck said will check with the contractor; all the windows are done by Go Glass.

Is there a new work order system? Chuck said that the system used to be a paper one, but now is electronic. If a resident needs work done, they should call Alan at 644-6388. Alan will enter the electronic work order when he gets back to his desk. A resident asked how do they get the number on the work order. Chuck said that once Alan enters the order, he can get the #. So if you need to know what it is, tell Alan to let you know once he gets it.

How do we know that the paper bags will be recycled? There is a problem with recycling in this country; no one wants to take it anymore. The waste company said that if recycling is not in a plastic bag, they will take it. So we have to take them at their word.

Carol:

The current IL census is 114 residents, AL is 36 and the SNF has 34 residents. Now that the state survey is over, they are working on getting the SNF census up. There are three admissions scheduled for next week which will improve the Skilled numbers. The capacity in Healthcare is 40.

IL has several new residents; David Bleil in Cottage 34 and Paul and Jeanne Kehrer in Apartment 225. There will be three more move-ins in February and two in March.

The state survey results will be posted on the internet, but they are not yet posted. If a resident is interested in reading the survey, a paper copy is up on Skilled. It is on the wall to the left of the nurses' station on the right hallway.

PMI's

1. Carol commented that the first PMI was about the bathrooms and she has addressed that the delay was caused by the availability of the stalls. That was outside of her control, but she does apologize.
2. *Why are residents in AL or Skilled omitted from the directory?* Carol thought about this PMI and agreed that they should be included. If a resident wants to call someone in AL or Skilled, they would need to call Concierge and be transferred to the room.

QUESTIONS:

We have new carpeting, flooring and chandeliers in the dining room, but the same old brown draperies were not replaced. Any plans to replace them? There is no money in the capital budget this year for that. If residents feel it is critical, we can look at contingency budget later in the year.

Why aren't draperies installed in the apartments? Everyone has different tastes, so we install blinds and then residents may do as they wish.

Who does the designing here? Carol said there is a firm called Design Alternatives that do all of the design and renovations for all of the Springpoint communities.

Will we get new carpeting for the hallways by the apartments? Not this year, but it is in the near future.

Is there a date for the new pub? Not for this year.

Are there plans for expanding the restrooms by the pool and adding more showers? There is only one shower and it is not always convenient to wait for a shower. At the current time, there are no plans to expand those restrooms.

Carol thanked everyone for coming.

Jennifer Silvestri, Recorder
2-5-19