

CADBURY AT LEWES
AFTERNOON EXCHANGE
September 23, 2009

Vic Amey, President & CEO, welcomed residents to the “Afternoon Exchange” forum. Vic introduced Paula Schatz, Director of Marketing. He noted that there is increased pressure on our marketing efforts and, with the addition of Paula, the marketing department will develop and implement an aggressive marketing plan.

Carol Holzman, Director of Residential Services, reminded residents who own pets to give their yearly updated immunization records to Carol. These records must be in place for the annual state inspection of our community. It was announced that Woody Seamone will be pleased to assist anyone on Tuesdays in the library to obtain a free book using ebooks on the Library computer.

Carol asked that residents remind their guests visiting the Cadbury community to be quiet and not to roam the halls on their own. She also reminded residents that dogs and children are not allowed in the ponds.

There are only five residents who have expressed interest in a Ti Chi class and ten are needed in order to have a class. If any residents are interested in participating in the mentor program at Cape Henlopen High School, they should contact Carol.

A thank you was expressed to those residents who have contributed to the October 3 memory walk to support the American Heart Association.

Patty Hildebrand, Director of Health Services, explained the Wellness Program. This program will provide a variety of health services for residents needing special assistance or medical services. The Wellness Program services are provided by a certified nursing assistant, a licensed nurse or a doctor. Services may be a one time service or an ongoing service and the resident is billed for using this Wellness Program. A brochure describing how this service will work and the charges will be distributed to residents in the next few days.

Flu shots will be given to residents on October 2 in the Wellness Center.

Patty reminded residents to update their “files of life” and to keep them on their refrigerator.

Vic announced that the dispensing units for hand sanitizers will be increased and encouraged all residents to use them.

Chuck Rendulic, Director of Support Services, stated that Comcast continues to work on providing boxes to Cadbury residents. He noted that many residents have returned them as one must have two remotes, one to adjust the volume and one to control everything else.

Chuck stated that the recycling effort is going well and reminded residents not to put newspapers loose in the bins. Newspapers should be put into trash bags and then into the recycling bins. He also stated that anything that goes into a bin should first be placed in a trash bag.

Chuck reminded cottage residents that if they desire to have a deadbolt lock installed they need to place a work order.

Chuck reinforced the necessity of notifying him if a resident wants to use an outside contractor for any reason. Any one doing business on Cadbury property must have the proper insurance and licenses and staff must know who is in the community.

Vic stated that Ingrid Dellatorre, Director of Dining Services, wished to remind residents that dining in the Bistro is cafeteria style unless someone needs assistance. Staff are researching the possibility of redesigning the Bistro to allow for better flow.

Any resident entering any electrically controlled door can enter the building at any time of the day. The front door (the outside front door) is now being locked at 9:00 p.m. and will be unlocked by security for any resident desiring to enter through this door. By locking this door at 9:00 p.m. each evening it offers more security to our personnel and to our residents.

Vic then reviewed the PMIs ("Please Mention It" forms) that he received since the last Afternoon Exchange meeting:

- There are plans to increase the landscaping on the east side of the campus.
- Cadbury will not be giving vaccine against shingles. Any one desiring this vaccination should contact their personal physician.
- Smoke detector batteries will not be replaced on a regular basis. Smoke detectors are hard wired and beep only when the battery is low.
- Staff will review the possibility of installed convex mirrors in the hallways.
- There was a request that residents be involved in the budget process. There will be a resident committee that will work with staff on the budget process.
- There was a request to correct the puddle that reappears in the east wing parking area. Staff may need to install a French drain to remedy this problem.

- There were requests to have the lawns reseeded. This will be done and there is a possibility that the current lawn care company will not have its contract with Cadbury renewed. There is also a possibility of having the lawn care work done in-house.

The next Afternoon Exchange will be October 15, 4:00 p.m. in the Auditorium.

Recorder
Susan Smith, Administrative Assistant
10/2/09