

CADBURY AT LEWES
AFTERNOON EXCHANGE
February 19, 2009

Vic Amey, President & CEO, welcomed residents to the “Afternoon Exchange” forum. He thanked Dean Hoover and Jim Rouse for building the ping pong table which has been placed in the auditorium. Dean Hoover commented that several residents assisted in building the table in the Cadbury residents’ woodshop.

Vic commented that in his 15 years with the Cadbury organization he has never had such a challenging budget to create as the FY 2010 budget. The economy, of course, is the most dominating factor as well as the fact that there are 25 cottages remaining to be sold. He noted that the FY 2010 budget would be reviewed with members of the Cadbury at Lewes Resident Budget Committee on February 20 and later in the day it would be presented to the Board. Vic stated that, although this is a tight budget, programs have been added and waste has been eliminated. There will be a freeze on increases for staff (not above 3%) and directors and managers are being held to a stringent budget.

The Health Center has 39 of its 40 beds occupied and Assisted Living is filling up slower than anticipated. There are deposits on eight cottages but the prospective residents cannot sell their homes at this time.

It was reported that there has been a very good return on the surveys and Vic will share the results at a future resident meeting.

Vic stated that he and the staff wished to clarify the housekeeping policy. He noted that there is an erroneous assumption that each unit is to have two hours of housekeeping every two weeks. Housekeeping time is based on the square footage of a unit and the Housekeeping policy is stated in the Residents’ Handbook which is given to residents when they move into Cadbury. Residents are expected to keep a clean and tidy home. Housekeeping provided by Cadbury is not intended to be the only source of cleaning in a resident’s home. Cadbury will provide extra cleaning at the resident’s expense. In addition to the bi-weekly cleaning, a semi-annual cleaning is also scheduled during which the entire unit is cleaned including carpet cleaning, window and wall washing and moving and dusting under furniture. Chuck Rendulic, Director of Support Services, is revising the housekeeping schedule in order to provide the residents with a set timeframe for housekeeping. Gayle Dupras, Housekeeping Manager, will be auditing the housekeepers checking on their work during the time they are in a unit and after they have finished with the unit.

At the December Resident Life Committee, there was a discussion on the possibility of initiating the “flip a check” system for independent residents. This system, which involves a resident opening his/her door every morning by a certain time and allowing a very small piece of wood to be released, allows staff to ascertain that a resident is well. Later in the evening the security staff “resets” the piece of wood so it is ready to be flipped again in the morning. This system is in place at Cadbury at Cherry Hill and has worked very well. Staff will find another system for cottage residents, perhaps turning a porch light on in the evening and off by a certain time in the morning.

Chuck Rendulic reported that staff is now parking around the perimeter of the campus near the Wellness Center. Staff are not permitted to park in the east wing parking area and this is now being strictly enforced.

It was stated that a survey was conducted to determine which residents are not using their assigned storage bins. These vacant bins will be made available, for a fee, to residents desiring additional storage.

Carol Holzman, Director of Residential Services, reviewed additions to the February Calendar which can be found on the Cadbury in-house TV station.

Carol noted that residents who have a friendly dog and are willing to visit residents in the Health Center should contact her.

When tipping the hairdresser, this needs to be done with cash. One cannot use "Cadbury Cash" for tipping a hairdresser.

Volunteering slots are still available for any resident wishing to be a greeter at the desk at the Health Center entrance.

On March 12 and March 26 AARP will be providing free tax assistance for any one desiring help with his/her taxes.

The PMI (Please Mention It) forms received since the previous "Afternoon Exchange" were reviewed:

- As a result of a PMI, hamburgers can now be requested in the Bistro in addition to the regular menu.
- Employees will no longer be parking in the east wing parking area.
- Valet parking will not be provided.
- The black, protective fence in the retention pond will now be removed.

Recorder
Susan Smith, Administrative Assistant
2/23/09

