

THE MOORINGS AT LEWES RESIDENTS' ASSOCIATION
Board of Directors' Meeting
Monday, June 10, 2019; 3:30 PM in the Welcome Room

CALL TO ORDER: President Jim McMullen called the meeting to order. All directors were present except Sallie Corbishley. A moment of silence was observed.

MINUTES: The minutes of the May 13, 2019 Board of Directors' Meeting and the May 20, 2019 General Meeting were posted in the Mail Room, the Library, and on the website. There were no additions or corrections needed and they will be filed.

CORRESPONDING SECRETARY'S REPORT: Marianne Jarvis reported that she sent 8 cards. Please let her know of anyone who needs one.

TREASURER'S REPORT: Tom Reed reported that the account balance as of April 30, 2019 was \$12,294 less the Employee Appreciation Fund of \$1,335, leaving an operating balance of \$10,959. Income for May was \$594 and expenses were \$43, leaving a deficit of (\$150). The operating balance as of May 31, 2019 was \$10,809. The Employee Appreciation Fund was \$1,335, leaving an account balance of \$12,144.

ASSISTANT TREASURER'S REPORT: Mike Bair reported that so far \$3,715 has been contributed to the Membership Drive. This exceeds our goal by more than 12%.

COMMITTEE REPORTS:

Activities: Carol Bishop reported that the activities for the rest of June are:

6/12 - Trip to the Seaside Country Store and the Pottery Barn with lunch at Lobster Shanty

6/15 – Ice Cream Social on the patio at 2:30 pm

6/17 - Dinner at Salt Air

6/18 – Lunch at Cottage Cafe in Bethany

6/19 – Tour of the Overfalls Lightship (\$5)

6/22 – Trip to the Seaglass Festival at the Ferry Terminal

6/23 – Cadbury Chorus Concert at 7 pm

6/25 – Men's lunch at The Big Chill

6/26 – Day trip to Rehoboth Beach

6/29 – Clear Space, "Hello Dolly" (check for \$27 to Carol at front desk)

She reported that in order to continue the "Coffee House" live music is needed so please be on the lookout for a talented resident or staff musician who would be willing to play on that night.

A brand new set of bachi balls has been donated to the Gift Shop and it will be set aside for a possible new activity for residents.

A second bus which is already full has been added for the Stango Park Concert. This will not always be the case.

On July 4th the fireworks display will be able to be seen from The Moorings. Also, every Wednesday at 8:30 am the bus will take residents to The Crooked Hammock's Farmers' Market.

On August 17th there will be another Sunset Cruise.

Communication: Gil Kaufman reported that the cost of printing the pictorial directory has skyrocketed and other options are being pursued.

Dining: Corinne Lehman reported that 31 comment cards were reviewed and the average satisfaction was 4.2. Jeff will be keeping track of the favorite and the least favorite meals. The Wednesday night Supper Club is self-serve so it will be necessary for residents to get their own drinks and food. There will always be one staff member available to help, if needed.

Beer and wine are being offered on Tuesday nights in the Chart Room. Tell the server what is wanted and an age-appropriate server will deliver it. Wine is \$5 and beer is \$2.50. This will be billed to the residents' monthly rent account, not the food account as will any orders of catering.

The Live Well menu will be changing from the same menu all week to a different one on Mondays and Tuesdays and Thursdays, Fridays, and Saturdays.

When a resident has a problem with a food item, Jeff has requested that the manager be called to the table to discuss it.

Fathers' Day will be a special meal as will be July 4th. In September there will be a dinner/dance to welcome fall and say goodbye to summer.

Employee Appreciation: Jim McMullen reported that this position is now vacant and a volunteer to fill it will be welcomed. He gave a brief description of the duties involved.

Gift Shop: Gil Kaufman reported that the income from May 2019 was \$484 and expenses were \$59. The profit for the month was \$425. The total contribution to the TMALRA treasury so far this year is \$1,131 well below what is needed to meet the new target of \$3,000 instead of \$4,000.

More donations are needed. The WWII plates on display will be added to the Gift Shop for sale which may help sales increase.

Library: Judy Burgess gave a brief description of two more books written by one of our residents: Bill Kennedy's First Kill and Morally Gray. These are mystery thrillers. A third one is being published and will be out in the fall.

Judy reported that the third annual History Book Festival is being organized. The Keynote speaker will present his/her book on Friday, September 28th. So far, 20 authors have been asked to present their works on Saturday, September 29th. Later there will be more details. The next Committee Meeting is on June 13th at 4:15 pm,

Program: Rich Woolley listed the movies that are scheduled which are on the website and reported that the monthly Tuesday 7 pm programs will be:

June 18 – African American Women In History

September 17 – Camp Rehoboth Esemble

The next Program Committee meeting will be August 7 at 1 pm.

Wellness: Sarah Cook reiterated that the Committee decided that a main focus will be to encourage all IL residents to complete a packet of emergency information for first responders and to keep it on their refrigerators or front doors in case of a personal emergency. To aid in this, packets will be provided for all IL residents containing forms to fill out of emergency medical and contact information as well as DMOST forms. They will be put in the cubbies by the first week in July.

Sarah also reported that the Committee decided to propose an addition to its Mission Statement to be accepted by the Board: "The Wellness Committee of TMALRA listens to the concerns of the members and residents regarding health care at The Moorings. The Committee then serves as a liaison to bring residents' concerns to the administration and TMALRA Board, as appropriate, and to assist the residents in understanding The Moorings' responses. The Committee also promotes and coordinates wellness concerns and activities with the Director of Resident Services and other relevant people."

The Board of Directors agreed to add this to the Mission Statement.

Wood Shop: Ron Trupp reported that Dean has repaired a table for a resident and is building tables. Richard is making a unique bowl with corners on it.

The new arrangement for keys to the wood Shop is working out very well. There are now four keys available at the front desk.

AREA REPORTS:

West Wing, 1st floor – Nancy Krail reported that there has been no change; one vacancy

West Wing, 2nd floor – Pat Cummings reported that there has been no change; two vacancies

East Wing, 1st Floor – Bunny Guerrin reported that there has been no change; one vacancy

East Wing, 2nd floor – Adele Trout reported that there has been no change; one vacancy

Health Center – no report

OPEN FORUM: President McMullen reported that the following topics were discussed and will be taken up with management:

1. Residents having monthly fees automatically debited see the charge originating with "Presbyterian Home" rather than Springpoint.
2. Catering charges can no longer be charged to the Declining Balance—why?
3. The computer in the Chart Room is frequently inoperative. As a result, residents do not get their receipts. What is being done to improve this situation?
4. Resident are increasingly concerned about staff shortages--nursing, dining, activities.
5. Microphones are needed in the auditorium that work.
6. When is the bike shed coming?

NEW BUSINESS: The Nominating Committee has met and has chosen Vivian Bedoya to be the Vice President of TMALRA to fill the remaining time left by the death of George Maxey. Jane Lord moved that : "Vivian Bedoya fill the vacancy of Vice President." The motion was seconded and passed unanimously.

The First Quarter 2019 meeting of the Springpoint Board of Trustees was held at Wall Township on June 6, 2019. Gil Kaufman attended the meeting representing The Moorings at Lewes along with the Trustees of the other Springpoint CCRCs. Gil summarized the contents of the Meeting of items that were directly related to The Moorings:

1. David Woodward had been promoted to COO; Davis Wein is now responsible for all Springpoint CCRCs. Executive Director Carol Holzman now reports to him.
2. Cadbury at Home has now been designated part of Springpoint Choice along with its other "at home" groups.

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3. The Moorings' Independent Living residency rate of 89% for the first quarter of 2019 was second highest among Springpoints' eight CCRCs,
4. The Moorings' CSR Star rating system has five stars in three of the four criteria areas, but its average rating remains at two stars, the lowest of Springpoints eight CCRCs. The rest have three to five star ratings.
5. The minutes of the previous meeting recorded how I recommended a change in contract refund repayment based upon sequences of vacancy rather than resale of the unit. In a side discussion with Garrettt Midgett, CFO, I learned that Springpoint is considering that change but to be made within resident home categories (i.e., within apartments and cottages separately) which seems reasonable.
6. Also in side discussions, I described the difficulties with the recent recycling decision and recommended strongly that resident input be sought during future service contract negotiations.

All residents will be receiving a summary of all these items in their mail. If more detailed information is desired, more complete content is expected to be available both in the Library and on The Moorings at Lewes website under Organization.

ADJOURNMENT: The meeting was adjourned at 4:50 pm

Respectfully submitted, Kathy Holstrom, Secretary