



# THE MOORINGS AT LEWES

A SPRINGPOINT COMMUNITY

## AFTERNOON EXCHANGE

July 2, 2019

Carol Holzman, Executive Director, opened the meeting and thanked everyone for attending.

### **Carol:**

Carol saluted the latest group of employees who have been recognized with Making a Difference cards. She read cards for Lisa Freberg, Dave Van Beveren, Carol Cascone, Jennifer Wyatt (who had five different cards), Melissa Purnell, Cheryl Ellis, Lenai Austin, Christine Steele and the OT therapists that recognized their efforts of going above and beyond. She called Christine, Lisa, Dave and Jennifer up to the front of the room so that residents could applaud their efforts. The others were not able to make the meeting.

Carol stated that with Chuck Rendulic gone, Shar and Alan have been working really hard to get all the work orders done and the grass cut. She appreciates everyone's patience.

Next week, a lift is coming to fix the ceiling in the Bistro. Residents may eat their breakfast and lunch in the Chart Room. While the lift is here, they will use it to clean the vents in the Auditorium.

Carol was excited to announce that she had hired Chuck Palmer as the new Director of Support Services. Chuck most recently worked at Dover Downs and had previously worked at Harbor Healthcare. In his service at Dover Downs, he makes it a point to walk the grounds three times every day and Carol looks forward to him starting and walking our community. He will start on August 5<sup>th</sup>.

Carol explained that she had a special guest from the Home Office today, Dave Wean. Dave was recently promoted to Senior VP of Operations and Facilities and is her new manager. She called Dave up to say a few words.

## **Dave:**

Dave said he was happy to be here. He was recently promoted to the operations side, so all of the CCRC's report to him. Prior to that, he was the Vice President of Facilities and said that many of the residents may have seen him wandering the halls here. One of his responsibilities had been to refurbish the apartments and cottages and to take care of some of the décor. He has been coming to The Moorings since the affiliation and he loves it down here. He lives in Marlton, NJ and can get here in less than two hours. He thinks this community has such warmth and beauty and he feels it's a pleasure to come here.

He started his career forty years ago as a maintenance person and worked to become the Facilities Director, then Assistant Administrator, then Administrator of the Presbyterian Home for Widows and Single Women in Philadelphia. He left for dining services and over twenty years, worked up to Regional Vice President. In that position, he had 86 clients reporting to him, one of which was his former employer, now named Presbyterian Homes of New Jersey. In 2001, the President of Presbyterian Homes and Services, soon to become Springpoint, hired him back to be an Executive Director at Crestwood Manor. Dave jokes that he has really worked with and for Springpoint for 34 years and has seen everyone at the company hired. He went from ED to Senior ED and then to the VP of Facilities. Recently, Mr. Argondizza asked him to take on Operations to assist David Woodward.

He explained that he will continue to come to the community regularly and to please do not hesitate to stop and chat with him on one of his visits. He wished everyone a safe 4<sup>th</sup> of July.

## **Lauri:**

Lauri announced at this time tomorrow, Jim and Suzanne will be performing America the Beautiful, a patriotic themed concert. She expects a wonderful show to kick off the celebration of the 4<sup>th</sup>. On Thursday, there will be a special picnic and then later a viewing of the fireworks from the back patio.

Lauri said invitations will be going out this week for the Saturday, September 7<sup>th</sup> "Grands" celebration. She is planning a picnic lunch, the butterfly release, Mr. Whippy's Ice Cream truck, a magician and a bouncy house. She will also be inviting employees and their families.

She thanked everyone who came to the Meet and Greet for Michael Chamberland, the new Fitness Coordinator. She said that starting tomorrow; Michael may be found in the Fitness Room between 10 and 12 after Cardio Fusion class. This is a good opportunity to ask him questions about how to use any of the equipment or exercise in general.

Lauri wanted to provide an explanation of why there are two buses when traveling to Cape Henlopen, but only one for concerts at Stango Park. The trip to Stango Park takes longer and the time it takes to load and unload all the wheelchairs would not permit a second trip. She reminded residents to sign up early and to remember to cancel if not able to go. Carl will then be able to call someone on the standby list.

### **Carol:**

Carol reported that census in IL is 116, with Jerry Green about to move into Apartment 229, Carol Wilkinson into Cottage 7, Bruce and Sherry Chappelle into Cottage 46 and Dave and Ann Jaeger into Apartment 206. AL is 37 and Skilled is currently 35, soon to be 39.

Several housekeepers have recently resigned but they have hired two replacements that are being trained. Carol asked that residents be patient if their cleaning needs to be rescheduled.

Carol said that Carl Wright had requested that when residents return from being away, to please let the Front Desk know when they get back. She said it helps for Flip Check and calls to cottages.

Carol provided an update on issues that had been previously raised by residents.

- The benches by the front entrance have returned - one inside and two outside;
- The shed for the bicycles has been ordered;
- Shar ordered and has distributed the larger blue pool towels;
- The power washing is in progress.

Carol said for the first time since Cadbury opened, there are no PMI's to report.

### ***QUESTIONS:***

*There are uneven spots in the pavement by the side door on the East wing and people have tripped. Will this be fixed?* Carol said absolutely. She said Chuck had gotten a price on grinding down sections of the pavement and she will follow up and get this done.

*At the back of the cottage walkway, there is a section that floods every time it rains or the irrigation runs.* Carol said she has noticed this and thinks a sump will be needed. As soon as Chuck Palmer starts, she will ask him to look at this.

*Does the irrigation need to run during the day?* It usually does not. Sometimes the timers need adjustments. She will speak with Joann.

*I just wanted to report that there is a telephone scam about Social Security benefits.* Carol reiterated to never give out personal information to an unknown caller. She advised residents to speak to Lauri if they had a question about this.

*I read an article that said the bagworm population is increasing. Have you noticed that here in the community?* Carol said she would pay attention to this and speak with Shar and Alan.

Carol thanked everyone for coming.

Jennifer Silvestri, Recorder  
7-2-19