

CADBURY AT LEWES

COFFEE WITH VIC MINUTES

November 26, 2007

Vic Amey, President/CEO, welcomed residents to the “Coffee with Vic” forum. Vic addressed a few issues that had come to his attention. He stated that there would be in-house mailboxes (pigeon-holes) set-up in the mail room in a few weeks. Residents were reminded that Cadbury at Lewes has a no solicitation policy. Residents have requested that a suggestion box be setup and it was agreed that this will be done. Additional tours of the kitchen will be offered for those that could not go on the first tour. Ingrid Dellatorre, Director of Dining Services, will distribute a mini-survey to receive any suggestions or complaints from residents. Once the Resident Council has been fully established, it will have a Dining Services Committee.

When the paved parking lot is completed for the east wing, there will be signage at the front entrance for handicapped parking. When the east wing parking lot is ready, residents will be required to park either in this lot or in the west wing parking lot. Parking around the front entrance will be for visitors.

Residents were reminded that the physician’s office is open on Thursdays from 1:00 - 5:00 p.m. and residents need to make an appointment with Dr. Hawtof by calling his office directly at Longneck Family Practice. Residents were also reminded that nurses are on duty for those in assisted living and skilled care and available for emergencies. Staffing is not structured to deal with non-emergency situations. If a resident has an emergency in his/her cottage or apartment, they need to pull the call bell.

Decorating for the Holidays has begun with several residents assisting the Cadbury staff. There are Christmas trees located in various areas throughout Cadbury for residents to decorate as they wish. There was a discussion on the selection of using nutcracker figures that were perceived as toy soldiers. These figures have been removed from the front entrance area.

On December 4, there will be a luncheon and a demonstration in the auditorium conducted by Lynette Palen, Director of Marketing. If a resident brings a guest to this event and if this referral results in a move-in to Cadbury, the resident will not have to pay his/her monthly fee for one month. It was reported that currently there are three apartments and ten cottages available.

The Cadbury in-house television channel (channel 3) will be available very soon.

Residents residing in cottages can now request to be picked up at their home and transported to the Community Building for dinner Monday – Saturday and for brunch on Sunday. A cottage resident can request this service by calling the front desk.

Carol Holzman, Director of Resident Services, explained to the residents that there is now a companion program in place at the cost of \$22 per hour.

A water volley ball set has been ordered and soon a class for water aerobics will be in place.

Lori Reading, Director of Human Resources, reminded the residents that staff are not permitted to accept monetary or tangible gifts at any time. She also stated that if a resident ever has a concern regarding an employee, he/she is welcome to speak with her.

Residents were urged to obtain a Cadbury sticker for their cars if they do not already have one. The form to be completed to obtain a parking sticker is in the back of each residential handbook or can be obtained from Carol Holzman.

The next "Coffee with Vic" will be Monday, December 24, 10:00 a.m. in the Kalmar Nyckel Auditorium.

Susan W. Smith
Administrative Assistant