

A SPRINGPOINT COMMUNITY

AFTERNOON EXCHANGE December 3, 2019

Lauri Weeks, Director of Resident Services explained that Annette had to leave early for a long scheduled doctor's appointment and she would be covering the meeting. She thanked everyone for coming.

Lauri:

Lauri started with a few announcements:

- The podiatrist changed the day of the visit from December 11th to December 4th. All appointments will remain at the same time.
- Holiday Happenings
 - Friday, December 6th Tree decorating and Birthday Happy Hour in the Auditorium begins at 3:30
 - o Sunday, December 15th Cadbury Chorus Concert at 7 pm
 - Harry K's Pantry Campaign donate baby items under your favorite wreath made by staff - ends December 20th
 - Toys for Tots box outside Lauri's office ends December 11th
 - o Mitten Tree will be set up in the Living room and decorated with mittens, hats and scarves. Items will be donated to a local charity.
 - Red Scarves are due at the end of next week and will be mailed to Foster for Success
 - o Tuesday, December 10th Lights of Love in the Bistro. Ornaments may be picked up at 4:30pm; wine and beer begins at 4:45; Lights of Love service begins at 5:00; the tree is illuminated at 5:15 followed by music and hors d'oeuvres. The stars are sold out, but remembrance tags are still available.

Lauri then reminded everyone to be careful about phone and e-mail scams. She said that scammers seem to proliferate this time of year. She stressed to always be alert to

the fact that scammers exist and that there is always time to call the institution back directly or to open a new e-mail and directly communicate with the bank or credit card company. If the deal looks too good to be true, it probably is.

New PMI's:

• Is it possible to add a bin in one of the trash closets to recycle plastic bags from the grocery store? Lauri said that she would add a bin in the coat closet by the Bistro. This location is accessible and convenient to all and the Tuesday Shopping trip will return the bags to the grocery stores.

Status of old PMI's:

- Flooding/standing water Update This issue is still open. Chuck had an engineer look at the trenches and drains and he concluded that they needed to be dug up and replaced. Chuck is waiting until warmer weather and will find a contractor.
- *Bike Shed* **Update** -The shed is completed and has been placed by the pole barn. Chuck will have an open house on Friday, December 6th at 1:00 to demonstrate how to lock the shed and keep the bikes safe. Bike racks have been moved into the shed but can be rearranged if desired.
- Concrete tripping hazards and cracking driveway **Update** Precision Concrete is approximately 90% completed. They are returning to finish and to re-do a couple of areas with which Chuck is not satisfied.
- Can we add flavored creamers to the hospitality station in the Bistro? **Update** This has been completed and a selection of flavored creamers is now on the hospitality station.
- Can carts be signed out? The last grocery shopping day there was only one cart available. **Update** Annette and Lauri are not ready to implement a sign-out system yet. Lauri repeated Annette's reminder to return the carts when finished.
- Can non-slip strips be installed in the men's locker room? **Update** This has been completed.
- Can the Bistro hours be extended? **Update** Lauri said she and Annette will address this issue early next year.
- The digital piano in AL makes a humming noise and is out of tune. **Update** The noise has improved over the last two weeks. We will continue to keep an eye on it.

• Apt 121 has a draining concern on patio- **Update** -Repair work is being done on the porch upstairs from 121 and Chuck believes that this will fix the problem.

QUESTIONS:

I have noticed the umbrellas are still on the patio. Will they be removed for the season? Chuck replied that as soon as his crew is finished with Christmas decoration, they will put them away for the winter.

Can the bus go into the driveway of the cottage to pick and drop someone off? Chuck replied this was not possible due to safety concerns. There has been damage to the bus when it backs out of the driveway. In addition, the weight of the bus is detrimental to the concrete driveway and will cause cracks. Lauri added that if there is no event, the evening security guard, Jim, can drive someone in the black Acura.

Can the person working the front desk please announce that the door is unlocked? I am not able to hear the click. Lauri said she would remind the concierge staff.

Lauri thanked everyone for coming.

Jennifer Silvestri, Recorder 12-3-19