



**CADBURY AT LEWES
AFTERNOON EXCHANGE
March 7, 2017**

Carol Holzman, Executive Director, opened the meeting by welcoming everyone and thanked them for coming.

She gave the microphone to Chuck Rendulic, Director of Support Services, who provided an update on his area. He said that we just received our last delivery of mulch and hopes it will be done tomorrow. Everyone has worked very hard and it looks really nice. Chuck expects them to be fertilizing within the next two weeks. He'll be switching out the mowers as long as there are no late season snowfalls. With respect to the broken tree, he ordered a new tree right away and it should be here soon, but he is waiting for the insurance check to make sure that they pay everything. The groundskeepers continue to get the grounds ready for spring. Chuck said that he's asked to have the fountains put back in the ponds this week.

During the month of February, 134 work orders were received with 87% of them being completed within 24 hours. Chuck said that his goal is to have things taken care of as quickly as possible.

Chuck advised that they have taken down the irrigation across the street in preparation for the construction. He said there will be lots of activity and large vehicles, and residents should use extra caution.

Carol said that the census in Independent Living is 115 for an 88% occupancy. She reminded residents that if they provide Chris Dwyer with a new prospect that's not in our database and they move in, both the resident and the prospect get \$2,000 off their monthly fee for one month. The Assisted Living census is 40/45 for an 87% occupancy. The Skilled census is currently 39/40 for a 99% occupancy.

Carol said that Janice Cloughly, our Director of Nursing, is resigning and will be doing some teaching at Sussex Tech. Her last day is March 20th and residents are invited to join us for cake in the **Bistro at 2:30 pm** to wish her well. (NOTE: Carol had originally mentioned 1:00 pm but we changed it to 2:30 due to a scheduling conflict).

An announcement will go out shortly, but we have hired Ruthanne Jacobs as the new Director of Nursing. She has previously worked at Manor House, which is a 5-star community and then at Harbor Health prior to that. She starts with Cadbury on Tuesday, March 14th.

We have promoted Kelly Kingsley to the Assistant Director of Nursing. Kelly has been working on the weekends from 11 pm – 7 am. She was previously employed at Renaissance, which is also a 5-star community. Prior to that, she worked in Denver and headed up the Division of Bone Marrow Transplants. So, she has an expertise in skin tissues, wounds, etc., and is a very bright person.

The Resident Reserve Fund totals \$412,930.87. She commended everyone for their efforts. Carol reported that \$175/month is donated from residents and \$140/month is donated from staff, so it continues to grow. After the first of the year, we will start with a new thermometer.

In March, we have 3 move-ins scheduled: Tom and Barbara Reed in Cottage 35 on March 13, Roberta Horst in Apt. #220 on March 13, and Larry Knapp (Adele Trout's brother), is moving into Cottage #22 on 3/31.

Regarding Cadbury's 10 year anniversary, Jean Carpenter is working with some residents to plan the event. Anyone else that is interested in joining the group can contact her. Carol Bishop is meeting with Jean tomorrow.

Carol only received one PMI:

- When a reservation for lunch or dinner out has been scheduled, the Dining Committee needs to call to make sure the restaurant is open. Carol spoke with Deb Hamilton and the Activity Committee is responsible for picking the restaurant. Deb said that prior to the Activity Committee Meeting, the resident should call the restaurant to find out the availability. The day before the outing, Scott or the driver will call and advise how many residents are expected to attend.

Carol said that she pulled up an article on scams and there are many out there. The first one in particular she wanted residents to know about was someone that calls and says they are from the IRS. They ask you to send money owed to the IRS. Carol assured residents that the IRS only notifies people by mail; they do not call on the telephone. The second scam has to do with a dating website. If you're on a dating website and a man calls to profess his love, it's a scam.

At that time, Carol opened the floor for questions and comments.

Someone asked what the situation was with the Cadbury channel. Chuck said that Comcast has a box that inserts that channel into our line up and the box is not working. He has put in a request and someone is coming out to take a look, hopefully tomorrow.

Carol Bishop said that she got a new electric meter in her cottage. Chuck said that Delaware Electric Coop has been replacing them over time. It only takes about 30 seconds per unit to replace and they will leave a tag on the door if the resident is not home. The new meters will allow them to ride up and down the street to read the meters.

Carol Bishop also said that she doesn't hear her doorbell and it's temperamental. Chuck explained that the doorbells came standard. If she's having a problem, she should put in a work order and Maintenance will take care of it.

Jane Forgie asked if we had taken a survey about keeping channel 970. Carol said that we will keep it and it will always be a Cadbury channel. Carol said the same information can be found on the CALRA website.

Dick Kauffman said that he mentioned at the last meeting that residents in AL used to get things in their mailboxes. The only thing they've received recently is the Telephone Directory, but no minutes from the meeting. Carol said that we will get the information to him.

Ron Trupp said that the signup sheets for the Nu-Step have been removed. Carol said that they were put back up and that we still want to know how often the equipment is being used.

Vi Cribb asked if residents will be provided with a graph showing the yearly expenses like they have in the past. Carol said she will talk to Arnie about it.

Nancy Krail said there was no plant sale last year. We used to get the plants from Windsor's and it was a nice service for residents, not just a fundraiser. Carol said that we are having a plant sale this year. Carol said it was previously held in April, but we'll take a look.

Carol thanked everyone for coming and the meeting was ended.