

A SPRINGPOINT COMMUNITY

AFTERNOON EXCHANGE January 5, 2021

Annette V. Moore, Executive Director, opened the meeting by thanking everyone for attending the zoom meeting. Joining her on the zoom were Karen Kerstetter (Director of Sales and Marketing), Lauri Weeks (Director of Resident Services) and Chuck Palmer (Director of Facilities).

Annette:

Annette started with what she felt was the most important update for which everyone had been waiting. She said that the first dose of the COVID vaccine would be administered on Monday, January 11th. She said that Walgreens staff would be coming in and administering the vaccine to all of the residents and staff on that day and she was working on the time schedules. The plan was for IL to be broken up by wing and floor and cottages. IL and non-nursing staff will receive the vaccine in the Auditorium. Residents and staff will register first, and then Walgreens will administer the vaccine. Residents and staff would then be monitored for about 30 minutes. Lauri Weeks will be putting a comprehensive plan in the cubbies.

Annette said she was aware that residents had been wondering why the vaccine was not given earlier and she did not have an answer for that. She also said that in the state of Delaware vaccines are only permitted to be administered by licensed pharmacists, so The Moorings staff is not qualified to give vaccines.

Annette warned the IL residents that during the day, employees may jump the line to receive their vaccines so as to get back to work.

Annette further stated that the second dose will be administered on either February 1st or February 22nd. She said the staff will be divided between the two dates. Walgreens had informed her that if someone was to have a reaction, it would be more likely after the 2nd dose and Annette could not risk having all staff not able to work. Walgreens staff will have Epi pens to administer in the unlikely event someone had a reaction.

Dr. Sehgal had highly recommended that everyone receive the vaccine. All but 2 IL residents had consented.

She said that forms were sent by e-mail and placed in cubbies that needed to be signed prior to Monday. The first was a Springpoint consent and the second was a Walgreens form. The Walgreens form needed sections A, B and C completed prior to receiving the vaccine. Section C was medical information and if one was not sure how to complete that section, they could bring their current medical cards with them on Monday, January 11th.

Annette paused at this point to take questions regarding what she had covered, but there were none so she proceeded to the status of the old and new PMI's.

Status of old PMI's:

- Housekeeping cards Annette asked if residents were completing the
 housekeeping cards but several said they had not received any cards. Annette
 requested that Chuck follow up with Shar to determine why housekeepers were
 not leaving the cards.
- *Dryer vents being cleaned* This was completed in the fall and all vents were cleaned.
- The balconies being fixed and replaced This project began on October 5th with the most dangerous of the balconies having the glass removed and the structure strengthened. The rest of the balconies will be reassessed in the spring.
- Landscaping staffing The contract was signed with Sullivans Landscaping and the grounds work was outsourced. Curtis Freburg will remain dedicated to Grounds and Bud Hirschman has been absorbed into Maintenance.

New PMI's:

- Why are the flags not flown all the time? Annette stated that, out of respect, the flags are brought inside during inclement weather.
- The flags are not lit properly. Please fix the lighting. Annette said that half of the lights had been taken down so as not to shine into the apartments and the other half were lowered to point towards the ground. The result is that the middle of the flags are lit as opposed to the tops. Annette will have Chuck take a look at them and see what adjustments can be made.

Annette paused at this point to take questions.

Adele Trout, A224, said that she could give some guidance on the lights issue. She said that the lights were supposed to help light up the path from the parking lot to the community building. She said that Administration on the Building & Property Committee had looked at some solutions and ended up by lowering the lights between the walkway and the flags.

Rebecca Rogers, A202, asked if now that landscaping was outsourced to Sullivans, would notices still be placed in the cubbies prior to putting down fertilizer? Chuck answered that yes, notices would be distributed.

Marianne Jarvis, A103, asked if there was an update on the drainage issue related to the cottages. Chuck replied that his crew would need to dig a trench and they could not start until the spring.

Karen:

Karen reported that there have been four move in's since the last meeting. She welcomed Rebecca Brenner to Cottage 13, Helen Richards to Cottage 4, Terry Scanlon to Apartment 241 and Linda Trzyzewski to Apartment 211. Helen and Rebecca were still on quarantine.

Karen reported that IL occupancy is currently 92%, with 94% sold. She said that 2020 was a difficult year, with 21 move in's and 14 move out's. She is expecting a good 2021.

Diane Bair, A240, asked how many people in total live in IL. Karen replied that there are 155 people in total.

QUESTIONS:

Rebecca Rogers, A202, asked what the pads were by the doorways in the main entrance. Annette replied that after COVID is over, residents will be issued cards that they may use in lieu of buzzing for the door to open.

Rebecca Rogers, A202, followed up by asking how the cards were read. Chuck answered that they were scanned; we were not going to use the keypads.

Bill Kennedy, C14, asked why the COVID numbers were so high in the Skilled unit. Are residents acquiring it when they are admitted? Annette said that there were two clusters of admissions, three were admitted right around September 24th and another two around October 6th. All the admissions came from Beebe who confirmed that they had tested negative twice, but when tested here at The Moorings, they tested positive.

Another possible vector was that a resident who on end of life hospice was permitted family visitation. The resident's daughter visited and then found out she was positive for Covid. The resident subsequently tested positive and later passed away from non-Covid related symptoms.

Rebecca Rogers, A202, asked why the staff numbers only increase in number. Annette replied that the numbers are cumulative and consequently none of the cases ever drop off. She added that the positivity rate for the staff was only 1.1%, quite a bit better than the rate in Delaware.

Rebecca Rogers, A202, asked if Annette could add the positivity rate to the numbers sheet. It was very good news. Annette replied that she would.

David Jaeger, A206, asked about the memo that Lauri sent out about the vaccines. He wondered if the insurance section needed to be completed. Lauri replied that it could be completed, or the residents could bring their insurance cards with them on Monday and staff would fill out the section.

Curt Christensen, C12, said he was out of town and he asked if Annette had any information on when vaccines would be available beginning in April. Annette said she had not yet heard of any information beyond the initial rounds.

Jane Lord, C43, expressed appreciation that the Building & Property Committee had resumed meeting. She asked about the Residential Life Committee. Lauri said that she will be scheduling a meeting in the first quarter.

Diane Bair, A240, asked whether the on-line Dining Comments e-mail replaced the paper Dining Comment cards. She mentioned she had not seen the paper cards in a while. Annette replied that both may be used and that she would follow up with Pam as to the supply of the Comment cards.

Elaine Showers, C 38, asked if the Dining Committee could resume meeting. Annette said that she would refer that question to Pam when she returned from vacation. She added that the meeting would need to a zoom one due to social distancing.

Carol Bishop, C40, asked if the blinds could be opened in the Living Room. Its very dark. Annette said that she would open them.

There were no additional questions, so Annette closed the meeting and thanked everyone for attending.