# THE MOORINGS AT LEWES RESIDENTS' ASSOCIATION General Meeting Minutes Tuesday, February 21, 2022; 3:30 PM in the Auditorium

**WELCOME:** President Jim McMullen welcomed everyone to the meeting.

**CALL TO ORDER**: President McMullen called the meeting to order. There were 68 members present. A moment of silence was observed.

**OPENING REMARKS:** President McMullen announced that Kim Applegate has resigned her position and Carl Wright will be retiring in March. There is a card to be signed made by Diane Bair and Ed Carter will be celebrating his 103rd birthday on March 11<sup>th</sup>. Sharon Hoover has resigned as Chair of the Wellness Committee. She was thanked for her hard work in pioneering this this effort. Effective immediately Gail Bourassa is named Acting Chair pending approval of her appointment at the next Board Meeting.

To all members, please consider volunteering on one of our committees. Time commitment is usually just a few hours per week

**MINUTES**: Kathy Holstrom reported that the minutes of the January 10, 2022 Board of Directors' Meeting and January 17, 2022 General Meeting were posted in the Mail Room, the Library, and on the website. If there are any additions or corrections needed please put them in writing and place them in Kathy's cubby 135 and she will add them. Otherwise, the minutes will be filed.

**CORRESPONDING SECRETARY'S REPORT:** Marianne Jarvis reported that she sent 10 cards. Please let her know of anyone who needs one, even residents who are not necessarily sick but those who are struggling with life's circumstances. If you need to get a card to a resident in Skilled Nursing, take it to the front desk and it will be delivered.

If we are made aware of an employee who is ill, it is ok to send that person a get well card. Place his or her name on the back of a plain envelope and take it to the front desk and it will be placed in Lauri's box to be delivered.

**TREASURER'S REPORT:** Tom Reed reported that last month the account balance was \$25,493 less the Employee Appreciation Fund of \$5,842, leaving an operating balance of \$19,651.

The income for January was \$2,404 and expenses were \$809, leaving a surplus of \$1,595. As of January 31, 2022, the account balance was \$27,088 less the Employee Appreciation Fund of \$5,842, leaving an operating balance of \$21,246.

**ASSISTANT TREASURER'S REPORT:** Larry Myers reported that so far the Membership dues donations received total \$3,100 from 2/3 of the residents.

#### **COMMITTEE REPORTS:**

<u>Activities:</u> Carol Bishop reported that the Committee met and has completed the March Calendar of Events

It was agreed that while Thursday evening is the one time during the week the dining room is open, we will change our restaurant dinners-out to Tuesdays, but not to conflict with already planned programs. We will go to Touch of Italy on Tuesday March 29<sup>th</sup>.

Lunch out will be at the Crooked Hammock on March 8<sup>th</sup> and Men's lunch at Lefty's Alley will be on March 22<sup>nd</sup>.

There is a Mid-Atlantic Symphony Concert on Saturday, March 12<sup>th</sup> at Epworth Church. Sunday, March 13<sup>th</sup>, we will attend Clear Space Theater's showing of "Victor, Victoria." On Sunday, March 20<sup>th</sup>, The Rehoboth Community Concert Band will have a fund-raiser for the Cape Henlopen Community Center. This will also be held at Epworth and tickets are \$20.

We are researching a trip to the Harriett Tubman Museum in Cambridge, MD with lunch at Suicide Bridge for Thursday, March 24<sup>th</sup>. Watch for an announcement on the Community Apps and 970. The Museum is only open from 12 to 3 pm so we must decide whether to eat first or after our visit Coastal Concerts is on the schedule for Saturday, March 26.

We are planning a Farewell Party for Carl Wright at Happy Hour on March 11<sup>th</sup>. Please sign the Farewell Card circulating around with and by Diane Bair. Be ready to relate your stories involving Carl at that time.

The March Display Case in the Entrance Hall will contain a collection of Kaleidoscopes owned by Janette Lee. She has graciously suggested that we pass some around at happy hours so we can be delighted with the sights. Watch for this event and we will very carefully enjoy this collection.

Tom Lord has been in charge of the Display Case for many years and has come up with some very interesting and unusual objects, Linda T. will now assist him in finding more treasures to share with us. If you have a collection you would be willing to display, please call Linda.

**Bylaws**: No report

<u>Communication:</u> Tom Reed reported that we need a person to research art to be used as the cover for upcoming Directories. We also need pictures of new members.

**<u>Dining:</u>** Claire Thomas reported that the Committee met on February 10<sup>th</sup> in the Welcome Room.

Pam said that residents have been sitting in the Chart Room to eat their evening meals since it was announced last month that this was allowed. The Chart Room is now open for dinner from 5:00 to 6:30 pm on Thursday evenings. No reservations are required.

Last week our computer system was updated to Windows 10 by the Springpoint IT staff. This was a much-needed upgrade and long overdue.

She was happy to report that there are two new hires in the Dining Department. They are presently working in the Bistro and as wait staff. However, she mentioned that in order to open the Chart Room full time, she needs at least three wait staff available each day. We did lose one utility person (working as dishwasher, delivery person, etc.)

Pam is working with Lauri to get all the menus on Touchtown Community Apps. There

are ongoing problems in ordering food supplies and each time an order is placed, they receive a reply with a list of items unavailable for that order. Therefore, sometime a menu item previously chosen cannot be served. Pam said in the future if this occurs, residents will be contacted and notified that a particular item is not available so they can choose something else.

A long discussion was held regarding comment cards. These are located outside of Annette's office presently and will also be placed in the Bistro area. Pam stressed how important it is that residents use the cards to report not only complaints but also suggestions and compliments. Annette has the only key to open the box of cards and when Pam receives them she and the staff go over them. There were only five cards each for the months of December and January. Someone asked about the comments left via email and Pam said she never received any of them. (Later it was learned that these emails went to Lauri only and she was not aware that Pam was not receiving them. This will be corrected.) Mary is working on the Spring/Summer menus.

Jim McMullen asked Pam how many of our food items are from China. She said she will check and get back to him. He said all food from China should be avoided. We mentioned to Pam that Thursday evening, the only night the Chart Room is going to be open, is also the night for the monthly bus trip to a local restaurant. But since there are only approximately twenty residents participating, it would not have that much effect on the Chart Room.

One resident as asked if it was possible to have a small microwave oven in the Bistro area for heating up food items. Pam said "No." There is a new microwave oven in the kitchen and if someone needs an item heated they should ask a staff member to do it.

Elsie Gould said the small plates provided during festive meals like the Valentine's Day Dinner are useless and should be replaced with larger ones in order to hold the desired food.

The next meeting of the Dining Committee will be held on March 10, 2022 in the Welcome Room.

## **Employee Appreciation:** No report.

**Gift Shop:** Diane Bair reported that for January the Gift Shop income was \$554. This is a nice addition to our Treasury. The only reported expense was \$56 for restocking items.

Valentine sales and KN95 mask sales helped with our income. We are always looking for donations and encourage residents and staff to come in and browse. We certainly have a variety of items on our shelves. A lot of jewelry has been donated along other cute and interesting items, some of which Diane showed.

<u>Library</u>: Judy Burgess reported that last month the Library Committee met for a house-keeping session. Each of us found books on our shelves that were duplicates, tattered (mainly paperbacks), and books seldom read. When we enter a book into our library, we put the date of entry on the first page and mark each book as it is returned to our "in box", so

we know how often a book has been borrowed. The Lewes Library is very pleased to receive the books we donate.

Please do NOT return any books marked DISCARD. You may take these and any books you no longer can store to the Lewes Library.

Please do NOT return any books to the shelves in our Library. Members of our Committee do this.

Please do NOT put any of your donations on the Give Away Table. There is a Donations Box near one of the doors.

We do NOT have a card catalog. We do have Mike Bair. He lists all of the books we have received on his computer and sends out these lists periodically. Thank you, Mike! Our next Library Committee meeting will be on April 13<sup>th</sup> at 11 am in the Library.

## Nominating: No report

<u>Program</u>: Adele Trout reported that the Committee met on February 2<sup>nd</sup> and the following items listed under Movies and Programs were discussed and planned:

The February and March movies were uploaded to the website and can be found there. The Programs planned are as follows:

3/15/22 The Dirigible Era by Gil Kaufman

4/19/22 Cape Gazette by Dennis Forney

5/17/22 duPont Nature Center by Lynne Pusey

Adele distinguished between "Activities" and "Programs": Activities are those things enjoyed outside The Moorings' Campus and Programs are those that are enjoyed in-house.

The next Committee Meeting will be held on Wednesday, March 5<sup>th</sup>

<u>WELLNESSS</u>: Sharon Hoover reported that the Committee plans another article for the Newsletter on the transition between independent and assisted living.

Dr. Sehgal's nurse told Sharon that an arrangement is being worked out between Dr. Sehgal, his assistant practitioner, and his scheduler to have someone here in the

Residents received information about pulling the emergency cords in rooms and common places. Do pull the cord if you need help.. However, remember that only nurses can diagnose and determine follow-up procedures. Not other employees or friends. Nurses and doctors diagnose medical problems. Undoubtedly, the first thing that will be done is to take the vital signs of the patient. A professional can learn much in this way.

Residents are encouraged to bring problems and questions to Wellness Committee Members and to attend meetings, if they wish. Meetings are held the first Monday of each month at 3:30 pm the Quiet Room.. Gail Bourassa is the new Chairperon.

**WOOD SHOP:** Richard Thomas reported that Ron Trupp finished a cane for a resident and he reminded new residents of what the Shop does and can do for them..

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#### **AREA REPORTS:**

West Wing, 1<sup>st</sup> floor – Peg Partlow reported no change; no vacancies West Wing, 2<sup>nd</sup> floor – Linda Trzyzewski reported no change no vacancies East Wing, 1<sup>st</sup> floor – Bunny Guerrin reported no change; one vacancy East Wing, 2<sup>nd</sup> floor – Diane Bair reported no change; three vacancies Cottages – Mildred Wiedmann reported no change; two vacancies Cottages---Sherry Chappelle reported no change; no vacancies

Health Care: the current census in AL is 26/28 90%

in Safe Harbor is 10/14 71% in Skilled is 27/40 68%

## BUILDING AND PROPERTY COMMITTEE: Gill Kaufman reported that

- 1. There had been continued concern about the "bumps on the bridges" built on sidewalks. There are hard bumps for scooters and wheelchair at the ramps onto and off the bridges. Some additional smoothing action was requested but the material used at the end of the bridge ramps does not support very thin gradual inclines. Chuck Palmer continues discussing this with the contractor. We plan to keep a focus on this issue.
- 2. <u>Swimming Pool</u>. There is noticeable corrosion on steel pipe and railings, particularly near the water level which should be addressed before it progresses very far. Also, there is a pretty significant buildup of scum around the tile walls. Chuck Palmer plans to have the pool down for cleaning and in-depth maintenance soon. He reported that there is daily checking of the chemistry Solar Panels
- 3. <u>Slippery floor in men's locker room</u>. We reported that the combination of bare feet and water makes the floors in the locker rooms very slippery. Lauri noted that shoes of some type are preferable to bare feet in the locker rooms and plans to promote that more clearly.
- 4. <u>Captioning on Skilled Nursing (SNF) TVs</u>. TVs in Skilled Nursing do not support captions nor can earphones be used, so residents living in or visiting in SNF are very limited in their TV viewing. Because many of our residents are hearing challenged and depend upon reading captions while watching TV, it would be highly desirable to have the TVs in SNF provided with that option. This will be investigated.
- 5. <u>Solar Panels for energy savings</u>. Last November several residents talked with David Woodward about Springpoint's experience with the use of solar to reduce energy bills and were interested to learn that solar panels are used at two other Springpoint CCRCs with good results. David passed our interest in the use of solar energy on to CFO Garrett Midgett who is the expert on that subject. We have not yet had any response on this but we continue to track and promote it and are trying to learn more about the experience at other CRCs.

- 6. <u>Sullivan's Landscaping</u>. We reported the numerous complaints about Sullivan's weeding and lack thereof, removing plants that were not weeds and leaving obvious weeds in place. Chuck Palmer reported that within the next month Sullivan's will be doing a clean-up and trim of the whole property.
- 7. <u>Housekeeping Responsivenesss.</u> We noted resident concern about the lack of responsiveness of housekeeping in letting residents know when their cleaning would not occur and returning calls with questions about the house cleaning schedule. Chuck Palmer will investigate.

RESIDENT LIFE COMMITTEE: Don Smith reported that the DMV Mobile Unit is almost operational. They are still finalizing the staffing along with training. The DMV will make sure to reach out when everything is finalized and a schedule is set in place hopefully on or before Memorial Day.

PMIs: To document your questions or concerns, it is highly recommended that you use the benefit of the PMI (Please Mention It Form). All PMIs are reviewed and responded to by Annette which makes them an integral part of the minutes.

Regarding the AARP defensive safety driving course, at the present time due to staffing problems, the course is only available on the internet.\_

FINANCIAL WORKING GROUP: No report

TRUSTEES REPORT: No report

DEI COMMITTEE REPORT: Jane Lord reported that resident representatives from various Springpoint communities met with VP Maureen Cafferty on February 2<sup>nd</sup> via zoom. The Springpoint Education Plan for 2022 focuses on LGBTQ+, leading difficult conversations through change and unconscious bias. They have selected an instructor from Rutgers University for training on how to "navigate self and others through change," with the aim of providing "the tools needed to survive and grow in the increasingly diverse and competitive domestic and global marketplace."

Rebecca Brenner has offered to facilitate a ten-session course of readings and discussion here in the Quiet Room of The Moorings. This is a program called "Sacred Ground," in which she has been participating at St. Peter's Episcopal Church. The curriculum is non-denominational and everyone is welcome to participate.

Rebecca and I met with Lauri and we have tentatively scheduled the program for every other Sunday afternoon beginning in April. Lauri will arrange an informational meeting beforehand so that people can decide if they would like to participate. Rebecca has written up a brief course description and we will be sending out an announcement to residents soon.

#### "Sacred Ground" Description from Rebecca Brenner

Sacred Ground is a ten-part series of conversations about race (Native American, Black, Hispanic/Latino, Asian, White working class) and racism. Though developed by the Episcopal Church, it is non-sectarian and designed for the broadest possible audience.

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Rebecca Brenner and Jane Lord will facilitate these small-group (ten maximum) conversations beginning in April. Participants will need internet access, as there is preparatory work (videos and readings) for each gathering. During our bimonthly gatherings (1½ to 2 hours), we will reflect on the session materials and share our own family histories and experiences of racism and prejudice. For more information, contact Rebecca or come to the informational session in the living room on March 8 at 2 m. You can also find introductory materials on www.episcopalchurch.org/sacredground

SAFETY COMMITTEE: No report

**OPEN FORUM:** None

**OLD BUSINESS:** None

**NEW BUSINESS:** None

There being no further business, the meeting was adjourned at 5:00 pm

Respectfully submitted, Kathy Holstrom, Secretary