



THE MOORINGS AT LEWES

A SPRINGPOINT COMMUNITY

AFTERNOON EXCHANGE

June 7, 2022

Annette Moore, Executive Director, opened the meeting by thanking everyone for attending. She was joined by Pam Barnette (Director of Dining), Chuck Palmer (Director of Facilities) and Lauri Weeks (Director of Resident Services).

Annette:

Annette wanted to start with congratulating the Cadbury Chorus and the Tradewinds for the phenomenal presentation that they put on for residents and visitors this past weekend.

Annette was further pleased to announce that the Business Office Facilitator position has been filled by Kristie Harris. She introduced Kristie, who has an extensive background in Human Resources and Business and has administrative experience dating back to 2001. She has been working for about a month while training. Annette feels confident that Kristie will be able to assist all residents with their questions and research their concerns. She may be reached at 302-644-6387 or by e-mail at KrHarris@springpointsl.org.

Annette said that Karen Kerstetter was not able to attend the meeting today due to her boys' graduation ceremony, but Karen had submitted the following occupancy statistics.

The current occupancy is 125 out of 131 units, and we will be 98% occupied at the end of July. There are thirty (30) names on the waiting list, still divided half for apartments and the other half for cottages.

There have been three (3) move-ins during May:

- Susan Burris in Apartment 222,
- Bob Porta in Apartment 242, and
- Betty Carnahan in Apartment 128.

Annette continued with an update on the Morrison Group. She reported that the dining managers, Pam Barnette, Director; Mary Hunt, Chef; Tim Wegemer, Bistro/Catering Manager and Becca Montano, Dietitian, will be converted to Morrison's payroll effective July 1, 2022. The balance of the dining staff will be converted to Morrison effective August 1, 2022. A representative from Morrison's Human Resources department will be visiting next Tuesday to begin the onboarding process and to gather the data on the remaining dining employees. Annette will continue to share details as she becomes aware of specifics such as any procedure changes.

Annette reports that she and Mary Drandorff, the DON, have secured a date with Walgreens to administer the second booster. Walgreens will be on-site on Tuesday, July 19th and Wednesday, July 20th and Annette anticipates that the clinic will run very similarly to the prior ones. The first day is intended for Skilled, Assisted Living and staff and IL residents will be able to receive their second booster on Wednesday, July 20th. Lauri Weeks will be sending out more information on this topic.

Annette said that she had just been informed that the CDC has updated their definition of "up to date" for individuals over the age of 50. Up to date is now defined as those who have completed both their primary series of vaccinations (two vaccines of either Pfizer or Moderna or one vaccine of J+J) and two booster vaccines.

159 out of 161 Moorings staff have had their primary series. 94 have had their first booster and 2 have also received their second booster. There currently is no mandate in Delaware for staff to receive a booster.

Annette reports that The Moorings remains in outbreak protocol. All of the staff, except for two, are back to work and recovered. There are no active residents at the current time. Contact tracing revealed no contact points between staff and residents. The facility needs to get through this week and next week without any positives in order to exit outbreak protocol. The Moorings has done over 12,000 tests since May 2020 and our current positivity rate is 0.0901, considerably below the rates of the county and state.

Annette asked if there were any questions before she reviewed the PMI's. There were none.

Status of open PMI's:

- *Draperies in the Dining Room, Auditorium and Library need to be cleaned.* Update - Annette updated that the new blinds have been received and installation will occur as soon as painting is completed. The color of the paint has been selected and maintenance will start painting as soon as staffing permits.
- *The trash can in the West Wing courtyard is broken.* Update - Annette said that although one was ordered over three (3) months ago, it never arrived and Andy has been unable to track it down. Andy referred the matter to Michelle Moss, from the Home Office, who will track it down and obtain one from our supplier.
- *A resident would like to see AED's (automated external defibrillator) throughout the facility, including in the Bistro.* Update - Annette had researched this and found that the cost is \$4,000 to add a unit to the Bistro area for resident access. This cost will need to be added to either Cap Ex or Contingency. Annette will consult with the Finance Review Committee to determine whether it can be added this year or move forward with this next year.
- *When are the sprinklers being turned on?* Update -The flushing was completed on May 17th, but Chuck has not yet been provided with a schedule for the sprinklers. He will follow up with Sullivans. When the schedule is received, Annette will distribute a schematic with the zones and times listed.
- *The corner of apartment 121 needs to be repaired and painted.* Update - This has been completed. The damage was from a wheelchair entering the unit.
- *The dividers in the dining room that read In and Out need some attention.* Update -The dividers will be repaired at the same time as the painting is done.
- *What is the status of porch repairs?* Update -Annette said that porch repairs are ongoing and have been prioritized for any safety concerns.
- *When will the drainage around the East Wing be addressed and is the flexible piping for drainage permanent?* Update -Annette said that the project was scheduled for the fall of 2022.

- *The flooring in the East Wing 2nd floor trash room needs to be replaced.*
Update - Chuck reported that the flooring has arrived and it will be installed as soon as Chuck has adequate staffing.

New PMI's:

- *Will Moorings Market be continued with the Morrison Group?* Annette said that when she meets with them, she will explain that this is an established program that needs to continue.
- *Why was the Heinz catsup replaced with a generic recently?* Annette said that catsup is delivered by US Foods, who has an automatic substitution policy. They substituted the Heinz for the last two deliveries due to a new larger customer who came on for the spring and summer and whose order was considerably larger than The Moorings. Mary Hunt called US Foods and they have promised that the next two cases will not be substituted.
- *Can the breakdown of meals be included with the monthly bills?* Annette said that printing this report for all residents is time consuming and uses a great deal of paper. She said that any resident wanting this report should contact Kristie Harris and she will include it with the bill.
- *There needs to be better communication with more effort at returning telephone calls and explaining delays.* Annette admitted that she is much better at responding to e-mails than voicemails. She said that she gets to work early each day and spends the first hour or so reading and responding to e-mails. She requested that if a resident had a question for her, that they either e-mail her (avmoore@springpointsl.org) or call concierge and leave a message for her. She also said that she needed some assistance with what types of things the residents felt they needed updated. She suggested that perhaps some resident groups or TMALRA could provide some suggestions.

Annette asked if there were any additional questions or PMI's that had not been addressed.

Sherry Chappelle, C46, asked if there was a way to better balance the temperature in the Auditorium. It was often very cold. Lauri explained that with the doors open, the temperature is affected by light and the open area by The Bistro. Since Marketing prefers the doors remain open, Annette said to use the phone on the wall and call to ask that Maintenance come up and adjust the temperature. Annette and Lauri both commented that the Auditorium does cool down very quickly when the temperature is adjusted.

Carol Bishop, C40, asked that the patio be power washed. Annette asked Chuck to add this to his list.

Rich Woolley, C31, asked about the flying insects he had reported around his cottage. Annette checked with Chuck who said that the exterminator was treating two cottages on June 7th. One was for termites and the other cottage had flying ants.

Don Smith, A 107, asked how the discussion went with Pam regarding residents being permitted to sit in the dining room until all members of the party are present? Pam replied that there was one situation that has since been handled on an individual basis. Annette added that part of the reason that the Morrison Group has been engaged to is that they are experts at providing residents with the dining experience they deserve.

Don Smith, A 107, asked whether Sunday Brunch would continue. Pam and Annette explained that due to inconsistent attendance, the Sunday Brunch in the Chart Room will only be offered once per month, beginning with Father's Day. The remaining Sundays, the Sunday dinner meal may be purchased in the Bistro, but the Chart Room will be closed.

Elsie Gould, C10, asked if it would be possible to reinstate the community dining table. She felt it worked well for both new residents and single residents who preferred not to eat alone. Annette said she would discuss this with the Morrison Group.

Elsie Gould, C10, asked for a definition of when the dinner bus for cottages ran. Lauri gave the example of the 5:15 dinner bus. She said it would leave the community building at 5:15 and make the rounds to pick up all the cottage residents who had signed up. Lauri added that she would speak with the drivers to make sure they understood this.

Annette thanked everyone for attending.

Jennifer Silvestri, Recorder
6-7-2022