



**CADBURY AT LEWES  
AFTERNOON EXCHANGE  
October 6, 2015**

Carol Holzman, Executive Director, opened the meeting by welcoming everyone and thanking them for coming.

She introduced Jan Cloughly, Director of Nursing. She said that Jan is a terrific nurse and an outstanding leader and we're lucky to have her here at Cadbury. Her office is located in Health Care on the 2<sup>nd</sup> floor, behind the nurse's station.

Carol then turned the microphone over to Chuck Rendulic, Director of Support Services, to provide an update of his operations. Chuck said that he has received lots of calls regarding Comcast and that TV's are not working. He said that 90% of the time, the TV is on the wrong channel. He advised that the TV has to be on Channel 3 (using the original TV remote control) in order for the box to work. Depending on the type of remote, they may also need to try the input button to make sure it's on the correct setting. Try those two things first before calling. He said that some of the boxes are getting old and may need to be replaced too. Chuck said that the channel line-up is changing and he will make copies of the new listings for residents. A resident asked if there was a special number to call Comcast. He said to contact him or Alan for basic cable services, but if the resident has HBO or other services, the resident needs to call Comcast.

Chuck reminded residents that garbage disposals are only to be used for food scraps, not a whole pot of food.

He said that snow removal will be coming up soon and he's in the process of signing contracts and looking for some calcium chloride. Jim McMullen said that the drainage on the East Wing sidewalk needs to be addressed. Chuck advised that French drains were installed in some areas. They had to dig through 6-7 feet of clay and when we get an unusual amount of heavy rain, it may be too much for it to handle. A resident advised that the area near the automatic door and the circle around the quad is very bad. Chuck said he would take a look at it tomorrow.

Chuck said that 155 work orders were requested and all were completed for the month of August.

With respect to the grounds, they are shutting down the irrigation. It was reported that there is a dead tree and Joann is working on it. They are also working on trimming trees, etc. Chuck said Don will be coming around to do filter changes.

Chuck has been talking to DelDot about how dangerous the new curve is along Gills Neck Road. They have agreed to put up radar enforcement that displays how fast people are traveling and said the posted speed limit is 35 mph. They will also be putting up signs long the curve to warn of traffic entering in/out. If speeding continues to be an issue, we'll contact the State Police.

A resident pointed out that the lines are painted incorrectly at the intersection of Gills Neck Road and Kings Highway, coming from Lewes to Gills Neck. They have it painted as a double yellow line on both sides of the lane. Chuck said that he believes that the work on the intersection is not complete but will mention it to DelDot. He's not sure why they stopped working on it.

Don Burgess said that he knows that one bus is getting the brakes fixed today and there was no bus for dinner last night or for today's meeting. Chuck said that the spare bus was on an AL activity and that we do the best we can to get them in/out for servicing as quickly as possible. Don asked about the Cadillac. Chuck said that it is available.

Chuck gave the microphone back to Carol who said the census for the Skilled Unit is at 38 for a 94% occupancy and which is on budget. We had an average Medicare A census of 18 which is part of our revenue generation. The average census for Assisted Living in September was 41. We budgeted at 42 and that's where we are today, for a 93% occupancy. Independent Living is at 93% occupancy with a census of 121. We've been above 90% or above for the last 4 months. Carol said that we really appreciate the work that Chris Dwyer and her team has done to get us there. She added that we had 3 move-ins in September and one is tentatively scheduled for October.

The shred event was successful – two bins in the closet were completely filled.

Carol thanked everyone for their contributions to the American Heart Association. We have collected \$1300 so far. She will take the money to the Heart Walk and some residents are planning to attend. The bus leaves at 8:00 am on Saturday, October 17.

PMI's:

- Family members are parking in the resident parking spaces – please ask friends/family to park in visitor parking. It is a hardship for some residents that have handicap tags.
- There is lots of dust from the construction which is lying on cars. Carol said that we did just have some rain after a dry spell of about 3 weeks and that has helped. Our next hardship is the corn husks!
- The location of the dumpster for the yard waste – Carol said that the Building & Property Committee worked with staff on placing it in a convenient area. She said we will put a fence around it. There is a stop sign at that intersection, but be mindful of the 4 cottages on the right. Jane Lord said there is no vision at all – all you see is the dumpster and you can't see cars coming from the right. Carol said that we'll take a look at it.

Carol then opened the floor for questions.

- Binky Tompkins asked if we could find a fence company that installs fences that won't fall down. Chuck/Carol advised that the fence was put back up yesterday.

- John Carl said he went down to Assisted Living to relieve Ed Carter at the volunteer desk and there was an employee sitting there. Carol explained that the Directors all met and concluded that for the safety of the residents and staff, we needed a strong presence at the desk. We have an employee (Angel Barrett) there from approximately 7 am to 3 pm on Monday-Friday who can access maintenance or security if needed. Our goal is to have someone there all the time. We would like volunteers there too and we have a need for volunteers on weekends.
- Flu shots were canceled last week. Are they going to be rescheduled? Carol advised that flu shots will be available on the next two Fridays, October 16 and 23. Another sign will be posted.
- Don Burgess asked for an update on Cadbury Cherry Hill. Carol said that 6 prospects are interested and we have narrowed it down to 2, but nothing has been signed yet. For now, it's business as usual. Don said that in case of an emergency, our residents are supposed to be evacuated to Cherry Hill. What will happen? Carol assured residents that we have agreements in place with other facilities if necessary.
- Grace Rork said that she went to park in a handicap space today and a shopping cart was tied to the handicap sign. Carol told residents to call the front desk to notify us and we'll take care of it.
- Barbara Cleaveland asked if Cherry Hill will be run as a nursing home. Carol said that we don't know yet.
- Audrey Hagedorn asked why we are selling Cherry Hill. Carol explained that it started as a hotel and was converted to a CCRC. As it aged and because of the low census, we've been unable to maintain the building. It became evident that to help them succeed it needed major renovations. The people that buy it will have deep pockets to make improvements. The residents will stay and some of the staff will to.
- Elaine Showers asked if we have a plan in place for maintenance so that we keep up the facility. Carol said that we do and it is part of our Strategic Plan. She said that she agrees that the carpet is faded in some areas and we're looking to replace it. In terms of the cottages and apartments, because people wear on theirs differently, we look at each residence individually to see what needs to be done.

Carol encouraged residents to stop by her office to discuss any other issues.

Carol thanked everyone for coming and the meeting was ended.