



**CADBURY AT LEWES  
AFTERNOON EXCHANGE  
April 16, 2015**

Carol Holzman, Executive Director, opened the meeting by welcoming everyone and thanking them for coming.

She said that normally Chuck Rendulic, Director of Support Services, would provide an update on his areas and report on work orders, but he went home sick. She said that we're starting cutting the grass, so Spring is here!

Carol said the census in IL is 119. It was 120 yesterday, but Ellen Goldsmith moved out. Occupancy is 92%. The census in AL is 42 and we're budgeted at 42, so we're on target. AL occupancy is 93%. The census in SNF is 37/40 and fluctuates daily. We generally have an average of about 20 Medicare A residents that are here for rehab. Occupancy is also at 93%. We had 4 IL move-ins in March, which is a record since we opened. There are 2-10% deposits in place, the Rogers and the Bergs, and we're waiting for their move-in dates. There are 9 empty cottages remaining.

With respect to operations, the Bistro looks great. Carol said she has received several PMI's about it and thanked everyone for their patience and cooperation in finding the right furniture. We did the Quaker thing and it was worth waiting for. Tom Olsen said that he found that some people are using the plant pots for garbage disposal and people should politely say something to their neighbors if they see them doing it. Carol said that residents could also let her or Deb know and they will address it.

Regarding the land across the street, it is being re-zoned from agricultural to business. There is no intention for a car dealership or something like that, but if residents want to send letters to the editor at the Cape Gazette opposing the re-zoning, they should do so as individuals and not as a Cadbury resident or association member. The Townsend's were instrumental in assisting us to purchase the land for our community. Carol said that Cadbury Senior Lifestyles will not take a stance on the subject.

We are moving some staff members around. Chad Golden, Director of Nursing, works primarily with residents and staff in the Cove. In order for him to provide support and services to those staff and residents, we're moving him to the second floor. His new office is about halfway completed and once it's ready, there will be a domino effect with some other people moving. He is scheduled to be moving by the end of April. We will keep you posted.

Carol asked what everyone's general sense of the Cadbury TV channel is. How many people look at it? About 50% of the residents raised their hands. It was discovered that those residents that don't have computers use the TV channel. It was also learned that residents would like the information to scroll faster. Deb Hamilton will take a look and see if she can have it increased by 1 or 2 seconds.

Carol has received some negative feedback about a locked bulletin board, so we're not getting one. We are looking to add cork board along the area between the mailboxes and the staircase so residents can post movies, book club notices, etc. Nancy Krail said that residents want the cork board where they put the posters now. Carol said that she and Jane Lord will discuss.

The white board displaying the daily activities was removed. When Jack Gillen used to update it, it had a professional look. Since he left, the board doesn't have the appearance that we want. As a result, Deb has replaced it with a typed page that looks much better and more professional. Residents may need to get closer to it to read it. It's positioned by the display case outside the Living Room. Carol said that we will trial the small board for 60-90 days. Carol Bishop said that is a busy area where residents congregate and also use the coat room. We'll take a look at it.

Vi Cribb said that the menu is displayed outside the Bistro and wanted to know if we could put something up inside the Bistro as well. Carol said that we will take a look. The area is small and gets crowded, so we were trying to alleviate some traffic.

Carol said that the curve along Gills Neck Road is not as sharp, but residents should be careful of people driving faster. Ron Trupp mentioned that the acceleration and deceleration lanes have not been added. Carol said that is scheduled to occur after the other construction is completed.

One resident pointed out that some of the signs in the community are almost invisible. Carol will check with Chuck and have Maintenance take a look at them.

PMI's:

- The Canada geese drop their waste on the sidewalks. Is there something we can do to discourage them? Carol suggested putting fishing line across the pond to deter the geese from flying in. Suzanne Ziegler said that there are also heron that enjoy the pond. Someone said that the geese are now gone for the season, so we'll hold off on doing anything.
- The Living Room was lovely before Christmas when it was changed to make room for the trains. It was never changed back and residents would like to make it more a more attractive area to receive guests. The room is used for bridge on Monday nights and they use the tables. The Creative Arts Room was designed for that. We'll take a look and see how many tables we have. Someone suggested moving the love seat that is tucked away on the 1<sup>st</sup> floor West Wing to the Living Room and removing some of the furniture that's not needed. Carol said we will take a look at the configuration and try to do something about it.
- Carol said that she spoke to Chuck but didn't have a chance to follow-up about the orange and silver posts dividing Breakwater and Cadbury in front of Cottage 42. The "horses" are not attractive and we are looking at more pleasant options.

Carol then opened the floor to the residents. Tom Olsen said that when he rides the elevator by the stairs at sunset, the windows across from the doors blind him. Is there some kind of screen, shade, or blind that we could put up? Carol said that we'll take a look at it.

Curt Christensen said that Bistro is attractive the way it is and doesn't think we should add anything to block the sun. People can move to a different table if they are bothered by the sun. We'll wait and see about the sails for now as they are difficult to hang. Someone mentioned using free-standing umbrellas but when they are closed they just hang and the support system is not ideal.

Bill Gehron asked if it was possible to speed up the TV Channel when the ala carte menu comes up. People don't need to see it seven times, so we could eliminate one slide each day. Dick Cleaveland said to contact him if residents would like a copy of the menus emailed to them.

Carol thanked everyone for coming and the meeting was ended.

Barbara White, Recorder, 4/20/15