

**CADBURY AT LEWES
AFTERNOON EXCHANGE
January 6, 2015**

Carol Holzman, Executive Director, opened the meeting by welcoming everyone and thanking them for coming to the meeting.

She started by saying that the current IL census is 118, for a 91% occupancy. Census in AL is at 42, or 93% occupancy, which is what was budgeted. The census in Skilled is 39 for a 99% occupancy. Carol added that the Medicare A census was budgeted at 18 and we've been consistently over 20 and remains strong.

We had one cottage and one apartment move-in in December and one cottage move-in so far in January. The Manyak's (C26) left to go to Florida and will be back in April.

With respect to operations, we are close to finalizing the furniture for the Bistro. We are ready to order the tables and have found something suitable for the chairs. It is 26" deep with a padded back and seat and rounded like the wicker chair. We'll be adding more tables and chairs and are extending the hardwood floor area as the carpet was showing wear.

Carol asked how recycling in the cottages was going and those in attendance agreed that Day 1 went well.

The road construction is underway on Gills Neck Road as they work to reduce the sharpness of the curve. Carol warned residents that drivers will be going faster as a result. She asked residents to be extra cautious until the turn lanes are completed. Visibility is limited looking to the left when exiting. Some trees will need to be removed. They extended the construction entrance across from us, so we also need to look across the street for any additional traffic. Richard Gumski suggested that a traffic light be installed but Carol said that is a decision for DelDot.

We are not going through with the land purchase. The appraisal came in at \$161,000 less than the purchase price and the Mitchell family would not lower the price. Carol said they may reconsider at some point, but we're not going to pay more than the appraised price.

Carol reminded residents that Cadbury employees are not permitted to give out phone numbers and email addresses and residents should reach out to each other.

Cadbury will not be responsible for prescription deliveries. They have often been left at the front desk and we are worried that we would be responsible for medications for blood pressure or narcotics, etc. We have asked Cape Pharmacy to deliver directly to the resident.

Deb Hamilton informed us that we've been using the wrong transportation form. A new form came out on 4/1/14 with new rates. The new transportation fee is \$12, not \$10. Current forms are available at the front desk.

With respect to parking, we've asked Security to be extra watchful for others parking here and using the bike path. Carol will talk to Chuck about purchasing a "Private Property" sign to post.

Circuit training continues on Tuesdays and Thursdays in the Fitness Center.

Carol turned the microphone over to Jeff Smith, Director of Dining, to follow-up on a PMI that was received. Jeff said that a resident was asking for healthier options for side dishes. He said rather than having onion rings, residents can opt to have a vegetable, coleslaw, or pasta salad if available with no upcharge.

Richard Gumski said we should think about getting rid of Sysco and do more homemade items. Jeff said that with the exception of a handful of items, most are homemade. Dick Cleaveland said that we buy the ingredients from Sysco. Jeff explained that all of our items come from Sysco or US Foods because the regulations in AL and Skilled do not permit us to purchase from local stores.

Bob Hein said that the specials start on Mondays and by the time Saturday comes around, we're all out of the special. He suggested starting the special on Saturday rather Monday. Jeff said he will look into it. Someone also asked about posting the menus on the website. Jeff said he will also look into that and turned the microphone back over to Carol.

Carol said she received the following PMIs:

- There were a lot of PMIs regarding drainage along the East Wing off the back. French drains will be installed in the spring when the ground is softer.
- 2nd hand smoke in the West Wing – Carol said that we told the resident and installed a new filter. Let us know if there's a change and we will address it if necessary.
- Cane stand receptacles – someone suggested having cane stands located in the coat room, auditorium and dining room. Carol said we will consider but she doesn't want people to use them for trash cans.
- Parking – We had some outside people park here that unloaded their bikes to ride on the trail. Carol advised that she will ask Chuck to speak to Security so they watch for this.
- Someone asked about having a drop off for expired or unused medications. Carol said that would cause a concern that employees and residents would have access to narcotics. Vi Cribb said that in the Spring and Fall, people can dispose of their medications at the Ferry Terminal and police are there to monitor. Someone added that Tunnell Cancer Center does it on the same two days. Curt Christensen said that Hospice dissolves them in a plastic bag and throws the bag in the trash. Pat Johnson said to call the drug store. Some will take it back or advise where to go.
- Pool – the deck area got forgotten by Housekeeping. Carol said that Chuck told her that the pool deck is cleaned with bromine which leaves a film on the tile. Sam cleans it once a week.
- Another PMI was received that the pool area was so much cleaner. John Folta said that there is an area where the drain is not adequate. One edge is too high and the water collects. Carol will have Chuck take a look at it.
- Richard Gumski asked when we're going to get electric chargers in the parking lot. Carol said we can talk about it after the meeting, but it's not part of our Strategic Plan.

- More mirrors on hall walls would be a good addition. Carol said that she contact Lynette and there is a group of residents that do not want them. Unless we get additional feedback, we'll continue with adding artwork. One resident thought they may have meant adding mirrors on the ceiling in the corners so you can see when someone comes around the corner. Carol said if someone finds that there is a need to please let her know.

Carol opened up the meeting for additional comments or questions.

Curt Christensen said that it would be nice if we had programmable thermostats. Carol said residents are welcome to purchase them, but we charge to have them installed.

Mildred Wiedmann asked that with the cold weather should she switch the setting to emergency heat and put the fan on automatic? Carol agreed that when the temperature falls below about 35 – 38, residents should switch to the emergency heat setting. Dick Cleaveland suggested having Maintenance test it when they're there to correct it.

Mildred also asked if there was still a plan for a Maintenance shed since we're not buying the 5 acres. Carol said that we've talked about adding a shed on the island near AL. We're going to take another look at the area.

Rose Gumski said that the old Bistro furniture is outside by the AL Dining Room. Elaine Glisson said that they don't take the cushions off. Carol said that the furniture is made to be outside, but we'll take a look at bringing the cushions in.

Carol thanked everyone for coming and the meeting was ended.