



**WEST WING FORUM**  
**Monday, September 29, 2014**

Carol Holzman, Executive Director, welcomed everyone and thanked them for coming to the meeting.

She explained for some new residents that the purpose of the meeting is to provide an opportunity for residents to speak up about specific items pertaining to that particular wing.

Carol said she had a few items to address first:

- Parking – there are some residents that don't drive very often or at all and their cars are parked in front of the apartments. It would be helpful if those residents move their car to the West Wing parking lot so those that drive more frequently can enjoy closer parking.
- She took a quick around the West Wing to check on the tidiness, housekeeping, cigarette smoke, etc. and was pleasantly surprised to find that she could only smell smoke outside one of the two apartments that have residents that smoke. She said we're paying attention to it and smoke can be smelled sometimes when the resident has the porch door open. The open door acts as a vacuum and sucks the smoke into the hallway. We put foam around both door frames. One resident has a filter in the ceiling and one has a portable filter. We will change the portable to a ceiling unit.
- Puzzle table – a white table cover was put on a larger table top so people can see the pieces easier. Residents are pleased.
- Bird Feeders – Carol received a PMI that they were looking old and shabby. She took a look and agrees so she asked Deb Hamilton to put in an order for some new ones in both the East and West Wing.

Carol then opened the floor for residents to speak. Allison Dench asked about the sound system, but Carol said that would be addressed at Afternoon Exchange as it affects all residents.

Nancy Krail said that parking gets to be a problem sometimes, especially when there's a Marketing event. She said there are too many resident spots in the East parking lot. Employees from Physical Therapy and nursing students park in the West lot. Carol will ask Chuck to take a look at it.

Someone said that last year when the window washers cleaned windows on the 2<sup>nd</sup> floor facing the West lot, there was a film left on the windows. Carol responded that we're going back to a company that we had used in the past and had good results. They clean by using a hose and a squeegee. Genevieve McGee said they don't do the porch doors, only the windows. Carol will confirm with Chuck.

Fran Baker said that the outside doors on the pond side need to be cleaned. They are full of spider webs and dirty from the dew. Carol will ask Chuck to take a look.

Lou Nolting asked if recyclables should be put in bags. Carol responded yes, as it makes it easier for Maintenance to collect them. Bundles of newspapers can be tied instead of bagged. Someone asked if Maintenance is actually recycling or just putting everything in with regular trash. Carol said that Maintenance puts recycle items in the recycling bin. Llywella Stuchlik said that she understood that shredded papers should be not recycled as they get stuck in the feeder. Carol advised that this directive did not come from anyone at Cadbury.

Carl Smeltzer said there are tiny "wine" flies in the kitchen and they are hard to swat. He thought that sticky fly paper might help but wasn't sure where to find it. Carol suggested keeping items in the refrigerator to help reduce the chance of fruit flies. For ongoing problems, call the front desk and they can put you on the list for the exterminator to come.

Vibs Smeltzer said that there is a 2<sup>nd</sup> bin in the trash room for overflow. The first one in front is full and the back one is hard to reach. She suggested filling the back the ones first.

Ruth Olsen said there is a problem with shopping carts. She believes that management uses them and doesn't put them back and there's not enough when they go grocery shopping. Carol said that management purchased three carts that belong in the alcove. She will bring up the matter at Afternoon Exchange.

Carol thanked everyone for coming and said she is available to discuss any additional concerns. She added that she'll see everyone at Afternoon Exchange where there will be a special presentation by Vic Amey and Cecily Laidman.

10/8/14

Barbara White, Recorder