



THE MOORINGS AT LEWES

A SPRINGPOINT COMMUNITY

AFTERNOON EXCHANGE

March 6, 2018

Carol Holzman, Executive Director, opened the meeting by saying how difficult it was for her and how un-pleasant it must have been for the Residents with the departure of Barbara White. Unfortunately, details can't be given out other than what was stated in the letter provided to the residents and that ... she was Vic's Executive Assistant to the President & CEO and was told back in November that her position did not exist in the CCRC model. She was aware that this was coming and the sad part was that we didn't get to say good-bye.

It is standard practice for organizations that when they lay someone off, with a package, that the person leaves that day. It is very uncomfortable for the person to stay when they have been laid-off. That is the practice we have used in the past and Springpoint's guideline as well.

Lauri:

A few weeks ago Lauri handed out the Agewell study, brought to us by Mather-life-ways Institute on Aging and Northwestern University. This is a longitudinal study with the intent of providing data regarding the impact and benefits of living in a Life Plan Community on multiple dimensions of wellness. We, at the Moorings, need 50 surveys in order to participate in the study. Lauri would like access to the comprehensive annual report, the 5 year report of findings and summaries of key findings in our community. Having this data each year will help inform the direction of her work over the next couple of years and it is based on your data.

We have not reached the magical 50 number yet, so please if you have not done so already, plan to participate. To those of you that have already submitted your survey to Lauri, she is truly grateful for your participation.

April is the month for a few new wellness classes.

Aqua Stretch and Strength class on Tuesday and Thursday afternoons at 2:00pm

Cardio Fusion (stepped-up aerobics) in the Auditorium on Tuesdays and Thursdays at 9:00am with Lori.

LivWell update: To help everyone get a better understanding, Stacey Judge – the Community Wellness Director for Springpoint will be here the week of March 19th.

- **March 19th at 5:00pm** - Meet and Greet will be held in the Bistro.
- **March 20th at 10:00am** – Stacy will lead some of the “***key programs***” created out of the LivWell program including “***Exercise as Medicine***” and the new **Brain Fitness Classes**.

Lauri will be heading to one of our sister communities to attend the LivWell Spring Fling where she will learn more about the constructs of LivWell and meet with various facilitators around the company. This will provide a better sense of how LivWell interacts and compliments the existing programming of a community.

- **March 17th** (Saturday) we are having the St. Patty’s Day Dinner Dance in the Bistro with the BayTones.

Please remember, I am going on vacating beginning Friday, March 9th and will return on Monday, March 19th. If you have any questions or concerns, please reach out to Jean Carpenter, the front desk or Carol Holzman.

Chuck:

We had 195 Work Orders completed for the month of January of which 84% were completed in 24hrs. Grounds crews will continue to clean-up preparing for new mulch and we will be ready to cut grass thereafter.

The canopy in Heath Care center is almost completed. Chuck apologized for the delay in finishing this addition which was mostly due to the recent bad weather. The back canopy has now been extended further out so vehicles can drive under the canopy. The canopy at the front entrance will be scheduled with a date for completion. It will look just like the blue canopy but it will be green in color.

Appliance's break: We do have things that break such as appliances (refrigerators, washer, dryers, etc.) Chuck said he has some parts here on site that can be swapped out and get it for you right away, but there are somethings that we do not have and they must be purchased. Other than that we are at the mercy of the stores and delivery services.

This also happens with repair services if outside of the work by Maintenance, we call repair people, they come in, parts have to be order, they come back and repair. We are at their mercy and sometimes it takes more time then we would like. We ask for your patience during this time.

A cottage resident is already entertaining ants. She is asking that we have the perimeter sprayed 2x a year. Chuck will ask them to do that as part of the contract. The contract states they have to come out if we have a problem. So if they choose to spray they can do that at no additional cost. If we ask to spray each individual cottage it will be an additional cost. The cost of services cover Cottages, Apartments including outdoor areas and porches which is over a thousand dollars a month to spray. If you continue to have an issue they need to come back, please enter it in the book at the front desk.

Doggie Park – The white bench blew through the fence and is down on the ground. The fence is to be replaced which will be done soon.

Fertilizer Company notice – They will come out late March for weeds and crab grass. It is recommended that dogs do not go in the grass for at least 24 hrs. Chuck will inform residents with a notice before the Fertilizer Company comes.

Damage on homes from the storm. Chuck and his team did ride around and noted items to be fixed. If you have noticed something that needs fixing, please contact the Maintenance Department.

Carol:

The February IL Census was 89%, move-out transition to Assisted Living. SNF Census 97% and AL Census 75%.

We received new furniture for Assisted Living and new carpet will be ordered and received with the next 6-8 weeks. When the carpet arrives there will be a larger transition between furniture and carpet it has a salmon color. In Safe Harbor the carpet will be a consistent color, no pattern, concern was noted that a carpet with a swirl in it people with dementia look at it and think there are things on the floor and tend to bend down and try to pick up items. The carpet is a consistent color with no pattern in it and will be more conducive with people with Dementia.

Pole Barn – We are starting the process and will be in the last quarter of the calendar year and a Lean-to for bicycles will be added.

Parking in the Yellow Zone: Please remember to tell all guests and family members that yellow curbs are non-designated areas for parking. They are yellow for Ambulances and Fire Trucks to have access to help you. So it is important that Guest and Family Members do not park in designated areas.

A memo was sent out that Marie Galanti has resigned. Carol has hired a new person that starts on March 19th to fill her role. Her name is Kim Applegate. Lovely woman and has a great sense of humor. When you need help with your bill or any financial issues, Kim will be the person to go to. In the meantime we have several people that are fulfilling Marie's role. Until then, if you have questions, please see me.

Question??? Who places the photo at the rose when someone passes away? (Dick Cleaveland) Gil Kaufman has been placing the photo in Dick's place. Frames will go back to Carol in her office.

West Wing Form:

West Wing Forum for Monday will need to be rescheduled. A notice was placed in resident's mail slots indicating the following: **The West Wing Forum has been scheduled for Wednesday, March 21st at 2:30 in the Auditorium.** Thank you for your flexibility in changing the date this month.

Carol has a "*Secret*" She is going to Dover to meet with State Representatives to learn about having childcare here on campus to attract employees. It's a start, it is required in order to pursue Childcare on Campus.

April 3rd Afternoon exchange will be the following week – April 10th. Carol will be on vacation and notification will be listed on your calendars.

PMI 's

Walker in the Closet - In the main closet there seems to be an orphan walker in the closet. It is not. It belongs to one of our residents and it has been suggested by rehabilitation that the walker stay there for when the gentlemen comes to the Bistro. There is no door on the closet and we are looking at a solution for this.

1. ***With all the dust could we have our blinds cleaned by our cleaner, 6 months is too long?*** So we dust the blinds every 6 months and this person is asking if the blinds can be dusted more often. They are cleaned twice a year. We will need to look into this.
2. ***There is a Rumor:*** Therapy room to be turned into Pub open to Bistro. Seniors need more fitness crowded on Tuesday and Thursday and LESS Alcohol!! That's pretty clear!!!!

Article: Governors gets approval for sewer connections. We have 400 dwellings going in across the street. Schell communities have 3 Assisted Living communities that are being built and opening next year and all three have a Pub. Brandywine Assisted living in Rehoboth and Fenwick both have a Pub. So it feels like in order to compete we need to have a Pub. It is not in our strategic plan for this year. We need to keep this in mind in order to stay competitive.

QUESTIONS:

Does Pub mean we will have an Alcohol License? ***Carol:*** Yes, it will be called a Country Club License. The vision will be the Pub will be an area, the bar will be in the back (bar does not always have to be open) an extra seating area for games, conferences and meeting with each other and your not out in the open. It will be quieter and more personal.

Second Floor Storage (area next to elevator where tables and chairs are stored) Can a door or closure be installed? This is an eyesore. Carol indicated that we have looked at putting a door there. If a door is put on it may stick out several inches and the frame will get banged up. Chuck, Carol and Karen have been discussing this issue on how this can be changed.

Several months ago a proposal was made for an indoor shuffle board. Carol said nothing has been done with that so far. This is an area if you are looking out from the entrance to the dining room there is a wall with a fireplace that backs into a room that is off the PE room we are looking to moving back into there. With this affiliation with Springpoint we have some things that can be done, we can actually see this happening.

Automated Door to be installed at the back side of the East and West wings. They were scheduled for installation on February 22nd. Chuck indicated that we are still waiting for a date for installation which should be shortly. Also automated doors will be installed in the bathrooms on the 2nd floor, too.

Since we are giving up the Cottage as a rental how is it going to effect the people coming from Springpoint? Are they going to be using the Guest Room when maybe we want family and friends to use the Guest Room? Carol indicated that residents have first priority for Guest Room. But if the room is already reserved our staff can go to a hotel.

Parking around the circle. Liability Insurance - Are the signs posted there adequate notice that we as the entities, that exist here, is that adequate for liability in the event family or a resident can't be serviced quickly. If sued will that be passed along to the resident?

The moral of the story is that we need to try do the right thing and make way for the ambulance. Chuck said that is a fire lane and if EMS doesn't have access they can have you ticketed. To answer Marianne's question, we certainly have insurance if something would happened and if our community was sued. We need to do the right thing. We will discuss this at our next Building and Property Meeting.

Thank you.