

MINUTES
THE MOORINGS AT LEWES RESIDENTS' ASSOCIATION
GENERAL MEETING

Monday, June 18, 2018; 3:30 pm in the Auditorium

CALL TO ORDER: President Gil Kaufman called the meeting to order. There were 63 members present. A moment of silence was observed.

Gil reminded members that there will be no General Meetings in July or August. The next meeting for all members will be September 17, 2018.

MINUTES: The minutes of the May 14, 2018 Board of Directors' Meeting and the May 21, 2018 General Meeting were posted in the Mail Room and the Library. There were no corrections or additions and they will be filed.

CORRESPONDING SECRETARY'S REPORT: Marianne Jarvis reported that she sent 9 cards.

TREASURER'S REPORT: Jim McMullen reported that the balance as of April 30, 2018 as \$10,528 including the Employee Appreciation Fund of \$1,278. The actual operating balance was \$9,250. Income for May 2018 was \$973 and expenses were \$1,208 leaving a net amount of \$(235). The balance as of May 31, 2018 was \$10,294 including an Employee Appreciation carryover of \$1,278. The actual TMLRA operating balance is \$9,016.

Jim stated that he would like to take down the Ledger page on the Website. Direct any questions or concerns regarding this to him.

He will add the Treasurer's Monthly Reports beginning with 2017. Reports will be on the website by the fifth day of the new month, in time for the Board and General Meetings.

REPORT FROM THE MOORINGS AT LEWES MANAGEMENT: Gil Kaufman reported that the new dining report system went in on June 1. These reports will be distributed only to those members who request them. Gil asked for a show of hands of those who want them and it was unanimous, so Kim will be told to give them to all residents. If there are questions about the reports, see Kim.

There were two important meetings in the last two weeks.

1. The quarterly Board of Trustees meeting which included the first quarter revenue and expenses, the summary of which was distributed to all residents, and
2. The Financial Working Group had the first quarterly review which will be quarterly from now on showing:
Expenses running near budget, slightly low; in Board of Trustees pack,
Marketing projecting five cottages and three apartment move-ins, and
Resident Reserve Fund 12/31/17-- \$452,609.28, an increase of 25,000.

It seems that the morning newspapers are arriving properly. Continue to complain if they are not.

COMMITTEE REPORTS:

Activities: Carol Bishop reported that the shuffleboard games are attracting spectators and George is keeping track of all games. The table-top shuffleboard game donated by Bill Dunn has arrived. Bill was thanked in absentia. A copy of the rules of play as well as rules for the care of the surface will be on the table for everyone to read prior to playing.

Activities for the rest of June are:

June 18 – Dinner at the Rusty Rudder

June 19 – Matt's Fish Camp and evening program on The Wolf Sanctuary

June 20 – Fenwick Island with lunch at the Lobster Shanty and shopping at Floaters.

June 22 – Cookout lunch at 11:30 and Butterfly Release at 12:45; Cadbury Chorus Spring Concert for Assisted Living at 2:00; first Ice Cream Social at 3:30

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June 24 – Mid-Atlantic Sea Glass and Coastal Arts Festival at the Ferry Terminal

June 26 – Men's lunch at Baywood and the Cadbury Chorus' Spring Concert at 7 pm

June 27 Lunch at Suicide Bridge

Activities for July include:

July 2 – Stengo Park, The Delaware National Guard Band

July 3 – Lunch at The Station

July 4 – Annual Picnic with outdoor games and viewing of the first Lewes fireworks from the patio,
Deserts and BYOB are planned

July 7 – St. Peter's Arts and Crafts Show and the Lewes Arts and Crafts Show (\$5)

July 10 – Lunch at the Big Oyster Brewery and Raw Bar

July 11 – Tea at Victoria's

July 16 – All You Can Eat Crabs at Lazy Susan's

July 17 – Lunch at the Green Turtle at Five Points

July 18 – Tour of the Rehoboth Museum and Lunch at Crystal

July 20 – Ice Cream Social at 3:15 with outdoor games

July 21 – Lewes Farmers' Market

July 24 – Men's lunch at Iron Hill Brewery

July 25 – Dover Downs and Mall

July 28 – Clear Space, "Mary Poppins"

July 30 – Supper "On The Rocks" at the Ferry

July 31 – Lunch at the new Wheelhouse Restaurant at the draw bridge

Communications: Sallie Corbishley reported that Mike Bair has agreed to help residents with simple computer problems. Questions to Fine Line about the website are being resolved. The next pictorial directory is due in July and the Committee is working on the how's and who's. TV channel 970 needs some more tweaking and improvements are possible. It was decided that it would be useful to find out who uses the website and channel and for what purposes. We could then focus on popular items and make them

taking orders. The Wednesday Supper Club will be in effect for the month of June and Jeff would like to know if residents would like to continue it in July. Both Fathers' Day and the Fourth of July will user friendly. The next newsletter deadline is August 1st.

Dining: Corinne Lehman reported that there is a serious shortage of help which precluded Jeff Smith from attending the meeting. The new Horizon system is now in effect and because of staff training is slowing things down when be a barbeque on the patio. Discussed were training on Horizon, cold food due to long wait for food to arrive, quality of food in some dishes, serving staff training (take used dishes off table before next selections arrive), making sure receipts are given to diners, sharpening pencils in baskets on tables, and putting comment cards on tables in Bistro. Gil took these concerns to Jeff and Carol Holzman.

A summary of Jeff's responses is:

1. Dining Services is having difficulty acquiring new staff and so is running on below minimum
2. Training on the new system by Horizon staff was inadequate; it is a computer system and is hard for many of our staff to grasp. Things will get better as training increases.

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Guidance for residents:

When food is unsatisfactory, resident should do one of the following:

- a. Put in card with as much detail as you can so they can correct the problem and put name and phone number so Jeff can call if he needs more detail, or
 - b. Ask to talk to a manager—one is always available though he/she may have to come from AL or SN
1. When calling in orders, please call before 4 pm. When you call after 4 pm you are taking time away from those preparing dinners or taking and filling orders in the bistro.
- Jeff believes things will improve as staff becomes more familiar with the new POS system.

Employee Appreciation: George Maxey reported as a replacement for Jim McMullen as the chair of this Committee. Jim will stay on the Committee for a year to assure a smooth transition. All EA-related files have been downloaded to George's computer.

Gift Shop: Elsie Gould reported that the income for May, 2018 was \$926 and expenses were \$263. This leaves a net profit of \$662. The cumulative profit for the year thus far is \$1,964. Walking canes are being made in the Woodshop and will be available for sale soon for \$50 with ¼ of the income going to the Shop and the other ¾ to the Resident Reserve Fund. Arietta Falk is a new volunteer and will be helping to sell on Saturdays. Donations of items for sale are still needed. Remember that 100% of the profits go to the TMALRA treasury to support its activities.

Library: Judy Burgess reported that the Library Committee will be welcoming new members Diane Bair and Joan Hayes. There is now a section for CDs, mostly classical, which is located near the collection of DVDs some of which are interesting. Mildred Wiedmann has been able to sell some of the donations that the library has received. The money will be used to purchase new books. Let them know if there is a book you would like them to purchase. There will be a "suggestion box" for you to use to suggest requests. The next meeting will be September 13th at 4 pm.

Program: Rich Woolley reported that the monthly 7 pm programs will be:

June 19 – The Wolf Sanctuary of PA – Dennis Binkley

There will be no programs in July or August.

Wellness: Sharon Hoover reported that Spiritual activities are an important part of wellness. In addition, they provide an opportunity for volunteering and visiting with other residents. Many residents, particularly new ones, have little idea of the various opportunities for worship, song, and for volunteering or visiting in such activities.

First, there are three full services in Independent Living each week. Each Sunday, there is a 10 am Quaker Meeting (silent) and a 4 pm Interdenominational Service with a pastor and a pianist. Each Thursday at 10 am there is an Episcopalian Service with a priest, usually from St. Peter's. In addition, Catholic services are held on the second Tuesday of each month at 2:30 pm in the Dining Room in Skilled and on the fourth Tuesday of each month with communion. These are coordinated by St. Jude's. All these services are open to all residents in The Moorings.

There are also some smaller services especially designed for those who find it difficult to attend the larger services. Each Sunday at 3 pm those interested gather for an interdenominational service with song in skilled nursing and at 4 pm a worship service is held with song in assisted living.

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The Rev. Larry Wanasel of the East Gate Presbyterian Church is in charge of worship each week in skilled nursing and his wife lines up the pastor each week for the auditorium. Pastor Munro comes every week to assisted living or arranges for a substitute, often Dick Kauffman. Fran Baker and Sarah Cook play the piano in the auditorium and Nancy Krail in assisted living. The pastors, pianists, and volunteers have been faithful to these services. New pianists are always welcome.

Currently, Joanne Nichols, George and Thelma Maxey, Pat Kraut, Jean Wampler, Fred Yost, and Pat Cummings volunteer regularly. Volunteers or visitors are welcome. The residents enjoy having others come to worship and sing with them.

Ruth Folta who lived here for ten years set up services in the health wing and was also faithful visiting residents regularly. When she left, she gave Sharon Hoover her notebook outlining all the services. Sharon has relied on Pat Cummings to oversee the services. It should be noted, however, that the volunteers have, on their own, faithfully made certain that the services are available for residents. It is a great, unsung service to The Moorings.

Woodshop: Ron Trupp reported that the shop has repaired a magazine rack, made a picture frame, and fixed a table. Dean Hoover is back to making more tables, some unique and some quite rustic. He is also making covers for the shuffleboard game and a cabinet for supplies. Richard Thomas is now using the new lathe to make a unique basket which is really a bowl with holes in it. The shop will be making canes to be sold through the Gift Shop.

AREA REPORTS:

West Wing, 1st floor – Nancy Krail reported that Ann Chambers has moved into Apartment 114 and Ann was introduced to the group

West Wing, 2nd floor – Pat Cummings reported that there has been no change

East Wing, 1st floor – Bunny Guerrin reported that there has been no change

East Wing, 2nd floor – Adele Trout reported that there has been no change

Cottages – Frances Mason reported that there has been no change

Assisted Living – Dick Kauffman reported that there have been no changes

OLD BUSINESS: Gil Kaufman reminded everyone that the shredding event is in progress and will continue through June 24th.

NEW BUSINESS: Gil Kaufman reported that the TMAL Resident Life Committee needed a resident volunteer from the East Wing and from the Cottages to go along with the West Wing representative, Pat Cummings. Adele Hudson-Trout has volunteered to represent the West Wing and Judy Burgess has volunteered to represent the Cottages.

ADJOURNMENT: The meeting was adjourned at 4:38 pm.

Respectfully submitted,

Kathy Holstrom, Secretary

